

Norfolk & Suffolk Crime Prevention

Guidance Note

Student Safety



Dear Student – We hope you enjoy your stay in Norfolk or Suffolk and that your time here will be both productive and safe.

Whether you are in Norfolk or Suffolk there will be a local **Police Safer Neighbourhood Team or SNT** near you.

The role of the SNT includes reducing and investigating crime in the local area, including your campus. The SNT will work closely with the on-site security staff to help ensure that your stay here is a safe and happy one.

Norfolk and Suffolk are two of the safest counties in England but we would urge you to take some basic steps to ensure your own personal safety and the security of your property.

Our Top 10 Tips

By taking a few simple precautions, you can help to make sure you don't become a victim. It only takes minimal effort but can save you maximum inconvenience, cash and even injury. It's all about common sense.

- Many burglaries happen when a door or window has been left open – shut doors and windows before you go out and keep valuables out of sight and if possible away from these entry points.

For Further Crime Prevention Advice:-

For Norfolk dial 101 and ask to speak to your local Architectural Liaison Officer (ALO)

For Suffolk dial 101 and ask to speak to your local Safer Neighbourhood Team

- In a hall of residence, be careful who you let in or who follows you into the building - lock your bedroom door even if you are only going down the corridor. Only give keys to those living in the accommodation.
- If you can, invest in a fireproof safe in which you can store priceless papers and documents.
- Robbers are after an easy target - walk in groups at night, travel by taxi or stay over with friends, your safety is worth more than the cab fare home!
- If possible, use cash-machines during the day - put your card and cash away and be vigilant - never write down your PIN. Keep cards and cheque books separately - note down your card details so you can cancel them quickly.
- Always lock your car and put valuables out of sight - never leave the keys in the ignition even when paying for petrol.
- To prevent spiking, don't leave drinks unattended or drink if it looks like it's been tampered with.
- Report a lost or stolen phone to your network provider immediately and get the IMEI number from them if you don't know it - you can call 08701 123 123 if you don't know your network's customer service number. Your network will block the phone, making it useless to the thief.
- Mark your property with the initials of your university (e.g. UEA) and your student ID number - this makes it harder for a burglar to sell stolen goods and can help the police to return items to you.
- Keep lists of the make, model and serial numbers of your electronic items to help police track them down if they are stolen.

Please take particular care of Laptops, Phones and Bikes. These are some of the most vulnerable and valuable things you will have so please take time to read the following advice carefully.

Laptops

- Laptops are extremely popular items for thieves to steal. Whilst on campus please make sure your laptop is not left unattended.

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- What will you do about your coursework if your laptop is stolen? Make sure it is backed up – a stolen laptop will not be an excuse for late work.
- Keep full details of all your electrical goods (including serial numbers). You can keep your own records, though police recommend www.immobilise.com don't keep the details on your laptop though, this will be no good if it is stolen!

Mobile phones

- Many go missing from the Union Bar where they get left on tables or in handbags and not watched. Remember this area is often open to the general public and thieves will target these areas for unattended items. They will also check pockets on jackets on the backs of chairs.
- Take care at gigs. These are occasions where many phones can go missing in one night. Thieves are expert at dipping into the pockets of jeans in this confined space and you will not feel a thing. Make sure mobile phones are difficult to get to – e.g. an inside or buttoned up pocket where an attempt to lift it will be felt.
- If your phone is stolen we will need your IMEI number. This can be found by entering `*#06#` in your phone or on the inside under the battery. Keep a note of this number on www.immobilise.com or your own records. This number will tell police everything they need to know about the phone. Also report it to your service provider to get the phone blocked.

Pedal cycles and vehicles

When sharing accommodation a lot of items are left in sheds that are unlocked! Please buy a decent lock if you must keep expensive items such as cycles in the sheds or keep them elsewhere.

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- Many cycles are stolen despite being locked. Flimsy locks are easy to cut through. Use a solid D-lock. Lock the frame to something solid. If you lock a wheel, the bike may be taken leaving the wheel behind
- When cycles are reported stolen police need details - make, model, serial number. Police recover many cycles but are unable to get them back to the owner because of the poor descriptions. Record these details now on www.immobilise.com or on your own records.
- Ride responsibly. Every year we get many complaints from pedestrians in respect of inconsiderate cycling.
- If you are lucky enough to have a car, make sure it is left secure with NO valuables on display. Park in a safe, secure area where your car is visible.

Surviving as a Student

If you are a student (or know someone who is a student) don't miss a valuable website that has been created specifically for you. Packed full of interesting features and practical advice written by professional journalists and experts, www.studentastic.co.uk provides an excellent reference point on how to survive student life and have a great time as well.

And Finally!

On a last note, every year we get many complaints of noise and nuisance from students. Please remember that you are now a member of this community and to show respect for your neighbours. Any offences will be dealt with via police intervention and/or as a disciplinary matter by the college

If you have any queries or questions please contact the team using the contact details above, through the security team at the security lodge or simply stop and ask us.

We hope your stay is enjoyable and safe.

You can always call us on 101 or in an emergency call 999

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