

# Norfolk & Suffolk Crime Prevention

## Guidance Note

### Rogue Traders



SUFFOLK  
CONSTABULARY



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*

Reports of rogue traders, cowboy builders and doorstep callers are unfortunately still a concern for both Norfolk and Suffolk Police and Trading Standards Departments. Rogue traders trick people into paying very high prices for unnecessary or shoddy work primarily on homes or garden maintenance.

To avoid becoming a victim of rogue traders, follow these simple steps:

- **Never agree to have work done by somebody who is just passing or take their word that it needs to be done at all.**
- **Never pay for work before it is completed.**
- **Do not accept any offer from them to drive you to the bank to withdraw money.**
- **If you need work done, then visit [www.checktrade.com](http://www.checktrade.com) or call by phone on 0333 0146 190 or contact your local councils Trusted Trader Service.**

For Further Crime Prevention Advice:-

For Norfolk dial 101 and ask to speak to your local Architectural Liaison Officer (ALO)

For Suffolk dial 101 and ask to speak to your local Safer Neighbourhood Team

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Trading Standards Departments in both Norfolk and Suffolk have directories of reliable traders who are vetted to ensure that rogue traders are not included. The scheme is based on customers commenting indirectly upon a trader's performance and reliability, allowing other consumers to view feedback before choosing the trader. This allows consumers to empower other consumers so they avoid falling into the hands of rogue traders.

Not only can consumers search online but they can call [www.Checkatrade.com](http://www.Checkatrade.com) to receive details of "Accredited Traders" in both Norfolk and Suffolk. The service is completely free to consumers, allowing residents to find a trader they can rely on.

Both Trading Standards and Checkatrade.com would also like to hear recommendations from the public as to businesses that deserve to be a member of the scheme.

Are you a trader interested in joining? The benefits for the trader include full county exposure through the promotion of the scheme, as well as the ability to use the Checkatrade.com logo on their advertising material and vehicles.

For more information on the scheme or to nominate a business for the scheme, call Checkatrade.com on **0333 0146 190**.

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