

# Norfolk & Suffolk Crime Prevention

## Guidance Note

### Phone and Tablet Security



SUFFOLK  
CONSTABULARY



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*

Over 80% of the UK population owns a mobile phone and one in ten people own a tablet.

As technology becomes increasingly advanced, these devices connect people to a thriving digital world, including banking, shopping, social networking and media.

They can prove an attractive prospect for thieves, as not only are they high value items, they contain lots of personal data too.

Having your phone or tablet stolen can have immediate consequences, so follow our practical advice on how to keep your device safe:

- Register your mobile phone or tablet with immobilise at [www.immobilise.com](http://www.immobilise.com)
- Be aware of your surroundings and avoid using your phone in an isolated environment

**For Further Crime Prevention Advice:-**

**For Norfolk dial 101 and ask to speak to your local Architectural Liaison Officer (ALO)**

**For Suffolk dial 101 and ask to speak to your local Safer Neighbourhood Team**

- Always use the phone's security lock code or PIN
- Keep the phone with you and do not leave unattended
- Do not leave your mobile phone in your vehicle.
- Have the phone security marked and keep a clear record of its details including the International Mobile Equipment Identity (IMEI) number. The IMEI is a 15-digit serial number which can be obtained by keying \*#06# into your phone or by looking behind the phone battery
- Extra security is available for smart phones and tablets by installing a tracking application.
- These 'apps' are available from your device's application store and can help you locate lost phones/tablets or help police recover stolen devices using its GPS signal.
- Make sure your device is locked when not in use as tracking apps can be deactivated by thieves if the device is not locked.

If you have information about stolen mobile phones or any other crimes, please call Crimestoppers on **0800 555 111**. You could receive a reward.

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