

March '17



SUFFOLK
CONSTABULARY

YOUR SAFER NEIGHBOURHOOD TEAM REPORT

Lowestoft

Wards of Kessingland, Pakefield, Carlton Colville, Carlton, Whitton, Kirkley, Harbour, Oulton, Oulton Broad, St Margarets, Normanston, Gunton, Corton and Lothingland

COVERING

1476

INCIDENTS
RECEIVED

449

INVESTIGATIONS
RECORDED

YOU SAID...

Anti-Social behaviour on residential estates

WE DID...

Arranging more patrols at problem areas and engaging with local residents to make it easier for them to communicate with police and raise any issues or concerns.

STATISTICS

SUFFOLK POLICE AND CRIME PLAN PRIORITIES

FIGURES FOR February 2017

Burglary Dwelling

11

Robbery

5

Violence with Injury

54

Serious Sexual Offences

5

Drug Trafficking

3

Anti-Social Behaviour

80



FUTURE EVENTS

16/3/17 Santander Bank and Natwest Bank, London Road North 10am-2pm PCSO Soanes, PCOS Holland and PCSO Leach

17/3/17 & 18/3/17 Lowestoft Information Event

29/3/17 Police Surgery 1pm-2pm Kessingland Library PCSO Ledbetter



FURTHER INFORMATION

Welcome to the March edition of the Lowestoft Safer Neighbourhood Team Newsletter!

This month has been a busy month for engagement events within the Lowestoft Safer Neighbourhood Team. The local PCSOs have performed a number of letter drops to local residents to gather further intelligence of suspects behaving in an anti-social manner. PCSO Dennington and PCSO Holland ran multiple engagement sessions within residential areas that enabled residents to come and speak to them and raise any concerns they may have. This was successful as not only did the residents feel safer, but we gained more information about those that are causing problems in certain areas.

PCSO Dennington and PCSO Green ran an engagement session within the migrant community at a local factory. The idea of this session was to allow employees to discuss any concerns that they may have and to educate both employees and employers about human trafficking and modern day slavery. Sessions are to run regularly in the future to strengthen the link between local Police and migrant workers.

Partnership working is something that the Lowestoft Safer Neighbourhood team strives to achieve. This month, PCSO Chapman and PCSO George have been working closely with Victoria House to offer extensive support to those that suffer with mental health issues. Having a combination of agencies working together offers the best possible support for patients and with welfare visits performed by PCSOs, this support is made stronger.

A number of license checks have been performed in the local public houses by PCSO Sandeno. This gives the opportunity for landlords to discuss any issues and to engage with police. Crime reduction advice can also be given to landlords if an officer sees something that can be altered to prevent problems occurring in the future.

One of our PCSOs witnessed a suspicious vehicle being driven on the highway. Following observations, checks and speaking with the driver, they did not hold a driving licence and was driving without insurance. As a result, the vehicle was seized and the driver is being reported for driving without a licence or insurance.

PCSO Winn and PCSO Wicks have visited a number of primary schools in the area to engage with pupils. Many children were excited to see the Police car and were thrilled to try on the Police hats! This is a great opportunity for children to engage with police and have the chance to hear exciting stories told by our PCSOs.

Lowestoft College were lucky enough to host Sergeant Meen and PCSOs Holland and Dennington for career engagement sessions. Police recruitment were also present which allowed students to ask questions about the applications process and get first hand answers from our recruitment advisor from Suffolk police headquarters. The sessions were extremely successful and a number of students showed their enthusiasm in working for the Police.

POINT OF CONTACT

YOUR SAFER NEIGHBOURHOOD TEAM

 **Sgt 1486 Rob Meen**

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FURTHER INFORMATION

FIGHTING FRAUD

The National Fraud Intelligence Bureau, together with online cash provider "Ukash" is urging people to beware of fraudsters claiming to be from loan providers, lottery schemes, or from PPI Claims companies and asking for "administration fees" to be paid using money vouchers such as "Ukash".

The scammers claim to have approved a loan, for example, but need a fee to be paid in advance before it can be processed. Alternatively, the scammers call to advise you that you are owed a PPI refund cheque for several thousand pounds, but that you should pay an "administration fee" in advance to receive this. In some cases, residents have received letters through the post claiming that they have won a lottery, but fees or tax need to be paid before the winnings can be paid out.

The fraudsters then ask for the fee to be paid in advance with UKash vouchers. Ukash codes can be purchased with cash from shops, petrol stations and kiosks, or are issued online from their website. Beware, you must not hand over Ukash codes to these scammers, as you will lose your money. No genuine loan company will ask for a fee to be paid in advance. Similarly, genuine PPI claims companies will not ask for an advance fee to be paid. In fact you can claim mis-sold PPI yourself, for free. We have also received a number of other fraud reports from people who have used Ukash to pay for items purchased on auction sites which they have then not received. Ukash should never be used for payments to unknown individuals. The simple message is to treat Ukash with the same security as you would physical cash.

PPI Claims

Police have received reports in recent months from Norfolk and Suffolk residents who have become victims of fraud in relation to PPI claims.

Citizens Advice is urging consumers to put the phone down on these cold callers and go straight to their bank to make a PPI claim. Claiming for mis-sold PPI is a free, simple process you can do yourself. For more information, contact your local Citizens Advice Bureau (CAB) or visit the Financial Conduct Authority's website. www.fca.org.uk.

Phoney Computer Maintenance Calls

Norfolk and Suffolk Police are issuing a warning to the public following a number of computer scams across the county. The scammer rings the victim and states they are from a computer or technology company such as Microsoft or Virgin Media. The caller explains that there is a problem with the victim's computer, for example that it has a virus. They then either go on to say they can fix the problem for a fee, or they persuade the victim to grant them remote access to their computer. This is where a person can control the computer from anywhere in the world, enabling them to copy personal files and data, including bank account details. It also allows them to damage the machine, which they could then charge the victim to fix.

THIS SNT COVERS THE PARISHES OF:

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