



## **Freedom of Information Request Reference N°: FOI 003179-20**

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 18 September 2020 which you sought access to the following information:

*"I am currently researching what relational database management systems are being used and would be grateful if you could provide me with the following information:*

- 1. What database management systems do you currently use?*
- 2. What business applications and functions are being supported by each database management system?*
- 3. Is each database management system supported by an inhouse team or an external company?*
- 4. Do you use Ingres / Actian X? If so, what business function is supported by it?"*

## **Response to your Request**

The response provided below is correct as of 25 September 2020

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

1. Norfolk and Suffolk Constabularies utilise Oracle, Microsoft SQL Server and Reality Database Management Systems (DMS).
2. There are approximately 70 applications that include policing functions such as ERP (HR, Finance and Payroll), Contact and Control Room, Missing Persons, Photographic, Forensics, Transport, Central Ticket Office and Safety Camera Team.
3. The DMS systems are supported by an in-house team.
4. The Constabularies do not use Ingres or Actian X.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700