

Interim Director of ICT
Ngel Reed

Head of ICT Operations
Jenico Park

Head of ICT Infrastructure
Paul Engler

Head of Programme & Planning
[Redacted]

Chief Digital Officer
James Nobbs

CUSTOMER SUPPORT TEAM

DBATEAM

Application TEAM

NETWORK TEAM

SERVER TEAM

SERVICE DESIGN MANAGEMENT

ERP TEAM

PROJECT DELIVERY TEAM

PROJECT DELIVERY TEAM

Customer Operations Manager
Kim Chawchek (078)
BAND H

DBA Team Manager
Mark Chapman
BAND O

Application Team Manager
Mark Nelson
BAND H

Network Team Manager
Mark Nelson
BAND H

Enterprise Architect
Rafael Swan
BAND H

Change & Release Manager
Tina March
BAND F

ICT Policy & Process Manager
Robert Cufe
BAND O

ERP System & Supplier Manager
Kerni Strupelov
Grade H

Business Transformation Manager
Mark Davis
BAND O

Business Transformation Manager
Ross Jenkins
BAND O

Business Transformation Manager
Charlotte Simon
BAND O

Business Transformation Manager
Dan Rio
BAND O

Service Desk Supervisor
Sophie Cole
BAND F

Contact Team Supervisor
Philip Godfrey
BAND F

ICT Airwave Specialist
David Woods
BAND F

Field Support Supervisor
Cecile Tyrrel
B31
BAND F

DBA Technician (Oracle)
[Redacted]
BAND E

Applications Engineer
[Redacted]
BAND F

Applications Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Infrastructure Engineering Manager
Ben Stratford
BAND O

Server Team Manager
Michelle
BAND H

Configuration Analyst
Vacant
BAND D

Service Level Co-ord
Vacant
BAND D

ERP Business Transformation Manager
Amanda Fryer
Grade G

Business Transformation Manager
Steve Osoch
BAND O

Police Sgt Operational Specialist
Sgt Joe Simon

Business Transformation Manager
Paul Simpson (Temp Funded)
BAND O

Service Desk Analyst
[Redacted]
BAND D

Service Desk Analyst
[Redacted]
BAND D

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Field Support Technician (Campus)
[Redacted]
BAND E

Field Support Technician (Campus)
[Redacted]
BAND E

DBA Technician (SQL)
VACANT
BAND E

Applications Engineer
[Redacted]
BAND F

Applications Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Infrastructure Engineer
[Redacted]
BAND E

Server Engineer
[Redacted]
BAND F

Server Engineer
[Redacted]
BAND F

Support Assistant
[Redacted]
BAND C

ERP System Support Technician
[Redacted]
Grade D

Digital Public Contact Change Manager
Ngel Hayward (Temp Funded)
BAND O

Business Transformation Manager
Paul Simpson (Temp Funded)
BAND O

Service Desk Analyst
[Redacted]
BAND D

Service Desk Analyst
[Redacted]
BAND D

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

DBA Technician
[Redacted]
BAND E

Applications Engineer
[Redacted]
BAND F

Applications Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Infrastructure Engineer
[Redacted]
BAND E

Server Engineer
[Redacted]
BAND F

Server Engineer
[Redacted]
BAND F

Support Assistant
VACANT
BAND C

Digital Business Analyst
[Redacted]
BAND E

Digital Business Analyst
[Redacted]
BAND E

Service Desk Analyst
[Redacted]
BAND D

Service Desk Analyst
[Redacted]
BAND D

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

DBA Technician
[Redacted]
BAND E

Applications Engineer
[Redacted]
BAND F

Applications Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Infrastructure Engineer
[Redacted]
BAND E

Server Engineer
[Redacted]
BAND F

Server Engineer
[Redacted]
BAND F

Digital Business Analyst
[Redacted]
BAND E

Digital Business Analyst (Temp Funded)
VACANT
BAND E

Service Desk Analyst
[Redacted]
BAND D

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

Field Support Technician
[Redacted]
BAND E

Command & Control Specialist
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Network Engineer
[Redacted]
BAND F

Server Engineer
[Redacted]
BAND F

Server Engineer
[Redacted]
BAND F

Analyst Programmer
[Redacted]
BAND F

Analyst Programmer
[Redacted]
BAND F

Support Technician
[Redacted]
BAND E

Support Technician
[Redacted]
BAND E

Assistant Technical
[Redacted]
BAND B

Server Engineer
VACANT
BAND F

Analyst Programmer
[Redacted]
BAND F

Analyst Programmer
[Redacted]
BAND F

Programme Support Officer
[Redacted]
BAND E

Analyst Programmer
[Redacted]
BAND F

Analyst Programmer
[Redacted]
BAND F