



Freedom of Information Request Reference N°: FOI 002173-20

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 25 June 2020 which you sought access to the following information:

1. *“How many complaints have been received in the past five years relation to alleged racial discrimination by officers/staff?”*
2. *Have any been upheld? If so, how many?*
3. *Can you please provide details about each upheld complaint (ie the nature of complaint, date committed, number of officers involved etc)?*
4. *In each case where a complaint was upheld, what action was taken against individuals concerned?*
5. *How many allegations of racial discrimination were referred to the IOPC in the past five years?”*

Response to your Request

The response provided below is correct as of 31 May 2020

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

A review has been completed of all public complaint cases recorded in the Professional Standards Department, between 1 April 2015 and 31 May 2020, where an allegation of discriminatory behaviour on the grounds of race has been made.

The tables provided below confirms the total number of complaints recorded by force and each table confirms the number of complaints per financial year, the number referred to the IOPC and the number that have been upheld to date. For those upheld, the data is further broken down by complaint summary, number of officers/staff subject of the complaint and action taken.

Please note that some of the cases will be ongoing.

NORFOLK

Year	Complaints recorded	Complaints referred to the IPCC/IOPC	Complaints upheld to date
2015/16	18	16	1
2016/17	5	3	0
2017/18	16	3	1
2018/19	12	2	0
2019/20	14	1	0
01.04.20 to 31.05.20	3	0	0

Upheld complaints

Month and year	Summary of complaint	Number of officers/staff	Action taken
April 2015	The complainant was stopped for a motoring offence and alleged the officer's words and behaviour were discriminatory	1	Management action given
May 2017	Allegation the member of staff used words and phrases which were discriminatory	1	Management action given

SUFFOLK

In addition to the information provided below, which includes recorded data up to 31 May 2020, the Joint Norfolk and Suffolk Professional Standards Department have recorded a further complaint, which has been referred to the IOPC who are conducting an investigation.

Year	Complaints recorded	Complaints referred to the IPCC/IOPC	Complaints upheld to date
2015/16	8	7	1
2016/17	10	6	0
2017/18	6	0	0
2018/19	5	1	0
2019/20	18	0	0
01.04.20 to 31.05.20	3	0	0

Upheld complaints

Month and	Summary of complaint	Number of	Action taken
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year		officers/staff	
March 2016	Allegation members of staff placed a comment on social media which was discriminatory towards the complainant	2	Management action given

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700