



## Freedom of Information Request Reference N°: FOI 001574-20

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 7 May 2020 which you sought access to the following information:

1. *"How many complaints have police staff made to your force's police standards department within the following time periods. (Please note that "complaints" includes complaints, whistleblowing, concerns, that police staff have flagged to yourselves):*

*March 2019*

*April 2019*

*March 2020*

*April 2020*

*If possible, please break this down by whether the staff member was operational (e.g. police constables) or supportive (e.g. analysts/administrators).*

*If it isn't possible to break down the staff members by role, please omit this.*

*If you are unable to give a specific monthly tally for March and/or April 2019, you may provide the total number for the year.*

*If you are unable to give a specific monthly tally for March and/or April 2020, you may provide the total number for the year to date.*

2. *Does your force hold data about these cases in a spreadsheet or database? If so, please could you provide a list of the data fields – for clarity, this could include but is not limited to categories such as "type of complaint", "status of complaint", etc.*

*For each item on the list of data fields, please state if the value is to be filled in as a free text field, or a value selected from a drop-down menu. For each of the fields where a value is to be selected from a drop-down menu, please include the options from the drop-down menu."*

## Response to your Request

The response provided below is correct as of 18 May 2020

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

1. A review of the internal conduct cases recorded in the Professional Standards Department has been conducted to identify cases recorded in the months a) to d) above to identify issues reported to the Professional Standards Department by members of the Force. The information provided below relates to the individual reporting the matter however the original issue may have been raised to them by another.

<b>Month / Year</b>	<b>Person making the allegation to PSD</b>
<b>Norfolk</b>	
March 2019	Police officer
April 2019	Member of police staff
March 2020	Police officer
March 2020	Police officer
April 2020	Police officer
<b>Suffolk</b>	
March 2019	Member of police staff
March 2019	Special Constable
April 2019	Police officer
March 2020	Police officer

2. We are unable to provide a response to this part of the request as it is not considered valid under section 8(1)(c) of the Freedom of Information Act. The request does not describe what information it is that is required.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700