



Freedom of Information Request Reference N°: FOI 001304-20

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 9 April 2020 which you sought access to the following information:

1. *“Between 23 March and 5th April (two-week period only) could you provide the number of 101 calls to your police force in relation to Covid 19 measures being breached?”*
2. *“Between 23 March and 5th April (two-week period only) could you provide the number of 999 calls to your police force in relation to Covid 19 measures being breached?”*

Response to your Request

The response provided below is correct as of xxx 2020

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

The Constabularies have reviewed the call data for all calls recorded with an opening code of ‘PS04A – Breach of Public Health’. Please note that this was introduced from 27 March in Suffolk and 31 March in Norfolk. The purpose of the code is to be used in relation to breaches of the lockdown associated to the current COVID19 pandemic.

As this is a new recording method, there may be some inconsistencies in how it is used as operatives are learning to use it and various other new tags. Therefore, the data may not capture all of the breaches, as it requires the correct code to be used.

1. From the date the flag was introduced and 5th April, the total number of 101 calls recorded with an opening code of ‘PS04A – Breach of Public Health’, is as follows:

Force	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	Total
Norfolk					40	54	29	51	124	144	442
Suffolk	15	29	25	22	29	34	31	40	73	67	365

2. From the date the flag was introduced and 5th April, the total number of 999 calls recorded with an opening code of 'PS04A – Breach of Public Health', is as follows:

Force	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar	01-Apr	02-Apr	03-Apr	04-Apr	05-Apr	Total
Norfolk					3	5	2	4	7	13	34
Suffolk	7	5	4	5	10	7	6	9	13	30	96

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700