

Freedom of Information Request Reference N°: FOI 000400-19

I write in connection with your request for information received by Suffolk Constabulary on the 28 January 2019 in which you sought access to the following information:

"I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.

- 1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three*
- 2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.*
- 3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.*
- 4. Duration of the contract- please state if the contract also includes contract extensions for each provider.*
- 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)*
- 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.*
- 7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.*
- 8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.*

If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?"

Response to your Request

The response provided below is correct as of 15 February 2019

Suffolk Constabulary has considered your request for information and the response is below.

1. The Constabulary's primary arrangement is with EE. We have additional contracts with Vodafone and Telefonica.

2. The annual spend is as follows:

EE	£128,000.00
Vodafone	£25,700.00
Telefonica	£4,300.00

3. The number of Connections are as follows:

EE	2830 – Voice and Data
Vodafone	220 – Voice and Data
Telefonica	12 – Voice

The figures provided relate to the connections, which came as voice and data sim cards and the figures are not held in a separate format.

4. The information concerning the EE contract is published on the Blue Light website. Section 17 of the Freedom of Information Act 2000 requires that Suffolk Constabulary, when refusing



to provide such information (because the information is exempt) is to provide you the applicant with a notice ban which:

- (a) States that fact
- (b) Specifies the exemption(s) in question and
- (c) States (if that would not otherwise be apparent) why the exemption(s) applies.

The information is exempt from disclosure by virtue of the following exemption;

Section 21(1) - Information reasonably accessible by other means

Information concerning the contracts are available on the Blue Light Procurement Database and is therefore reasonably accessible by other means as per Section 21 of the Freedom of Information Act 2000.

The following link will take you to the BLPD site: www.blpd.gov.uk

Vodafone and Telefonica are not under contract, these are legacy connections with a 1 month termination period notice.

- 5. As per question 4
- 6. As per question 4
- 7. There is no specific review date. This will be undertaken when deemed appropriate between ICT and Procurement. Regular reviews take place as part of contract management.
- 8. The Constabulary's Head of Operations, James Park can be contacted via the 101 non-emergency number.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 40 working days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700