

Keeping You and Your Deliveries Safe



FIRST PRINCIPLE

norfolk.police.uk/firstprinciple
suffolk.police.uk/firstprinciple

Top Tips

- Stay alert
- Make others aware your location
- Don't leave your vehicle if it's not safe
- Don't deliver if it doesn't feel safe
- Always go to the front door

PREVENT CRIME

PROTECT COMMUNITIES



NORFOLK
CONSTABULARY
Our Priority is You



SUFFOLK
CONSTABULARY



Norfolk and Suffolk Police are keen to ensure that Delivery Drivers and couriers remain safe.

Play your part by following these simple steps to reduce the chances of falling foul of thieves.

- Ensure your vehicle is in proper operating condition.
- If you spot a suspicious vehicle following you, don't exit the vehicle. Keep doors locked, keep moving, and call the police.
- Agree a daily delivery plan with employers or, if independent, with a family member and check in with them on a regular basis. If possible, when out delivering consider using alternative routes rather than always going the same way.
- Ensure your mobile phone is fully charged.
- If something does not look or feel right, do not make the delivery. Call your employer and explain the circumstances.
- Be aware of your surroundings and avoid areas that are not well lit.
- Carry a torch to illuminate dark areas and walkways.
- If you feel threatened, activate the panic alarm on your vehicle to draw attention to the situation.
- Always lock your vehicle - It only takes a matter of seconds for a thief to get into your van and make off with something valuable
- If your vehicle has rear or side windows consider darkening them to prevent passers-by from seeing what's inside.
- If you have a keyless van use a key blocking Faraday pouch to prevent other people from accessing your vehicle while you are handing over parcels
- Consider installing a tracker – if the worst were to occur and your vehicle were to be stolen, a tracker might enable officers to quickly locate it.
- Install additional security features – Doors are one of the most vulnerable areas on delivery vans and they can sometimes be forced open, so consider installing a stoplock or a slam lock to help make it harder for criminals to get inside.
- Avoid leaving parcels in your van overnight and display a sticker to say all contents are removed at night.
- Use the links on the last page to check your van security.

First Principle: Related links

Check out all of our Crime Prevention information using the following links or by using the QR code to take you to the First Principle Pages

[Anti-Social Behaviour](#)

[ATM Security](#)

[Beach Hut Security](#)

[Boat Security](#)

[Building Site Security](#)

[Business Security](#)

[Caravan Security](#)

[Card Security](#)

[Catalytic Converters](#)

[Church Security](#)

[Cold Callers](#)

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[Dangerous Dogs](#)

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[Parents](#)

[Suspicious Behaviour](#)

[Shoplifting](#)

[Vehicle Security](#)

[Windows and Doors](#)

[Other Links you might find helpful](#)

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[Secured by Design](#)

[Sold Secure](#)

[Crimestoppers](#)

[Victim Care](#)

[Residential Design Guide](#)

