

Cold Callers



Key Points to Consider

- Always use your door chain and spy hole
- Never open your door unless you know who it is
- Always ask for identification before opening the door. If in doubt keep them out
- Put a sign on your door saying 'No Cold Callers'

How to deal with cold callers

- Always use the chain and viewer on your door to see who is calling. Only open the door if you know the person and always keep the chain on.
- Always ask for identification from unexpected callers and do not let anyone in until you have verified their identity with the company they work for.
- Councils and utilities companies should contact householders by telephone or letter if they plan to carry out repairs. Don't open the door until you have checked their details and ask them to quote your personal account number which is found on your bills or quote the agreed password. If you are at all suspicious then immediately phone the police.
- Back gates should always be locked with a padlock. A slide bolt is not sufficient on its own.
- Always keep your doors locked
- If you need carers or family to have access then fit an SBD approved key safe on the outside wall near to the front door.
- Please report anything suspicious as soon as possible to the police on 101.



Sir Robert Peel created the Metropolitan Police in 1829. He set out nine principles for policing. The First Principle was:

“To prevent crime and disorder, as an alternative to their repression by military force and severity of legal punishment.”

[Click here for further Crime Reduction Advice](#)



All your policing questions answered

<https://www.askthe.police.uk/content/>



Secured by Design. (SBD) The official UK Police flagship initiative combining the principles of 'Designing Out Crime' with physical security. We advise that you look on the SBD website for all of your Security products. <http://www.securedbydesign.com/>



More Security Products can also be found at:
<http://www.soldsecure.com/>

CrimeStoppers.
Speak up. Stay safe.

0800 555 111

100% anonymous, Always

Crime Stoppers is an Independent Charity that gives people the power to speak up to stop crime 100% anonymously <https://crimestoppers-uk.org/>



Help after crime—Contact Victim Support for free and confidential support
<https://www.victimsupport.org.uk/>

Call us on 101. In an emergency always dial 999



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