

CASH MACHINES



FIRST PRINCIPLE

norfolk.police.uk/firstprinciple
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Top Tips

- Think about where and when you use a cash machine, preferably use an indoor machine
- Don't let anyone distract you
- Be aware of anything unusual when you insert your card
- Report lost or stolen cards immediately

PREVENT CRIME

PROTECT COMMUNITIES



NORFOLK
CONSTABULARY
Our Priority is You



SUFFOLK
CONSTABULARY



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There are a number of things you can do to protect your card when withdrawing cash.

- Avoid using a cash point late at night or in a deserted street and be aware of your surroundings.
- Be quick and leave the cash point as soon as you have completed the transaction.
- Cover your PIN when entering it so that no one else can see it. An easy way to do this is to use your purse or wallet to cover your hand.
- Once you've completed a transaction, put your money and card away before leaving the cash machine. Don't count money in the street. If the cash machine doesn't return your card, report it immediately to your card company. Make sure you have a note of your bank's details in case your card does go missing.

Devices

Thieves use portable devices, which are attached to the outside of the cash machines to clone your cash card. The devices give the normal appearance of a machine frontage and are stuck onto the machine.

Cameras are also used, often hidden in leaflet holders. Check for anything abnormal or suspicious. If you have any doubt, use another machine.

If you spot anything unusual about the cash machine, or if there are signs of tampering, don't use it. Report it to the bank concerned immediately.

Scams

Thieves can operate in groups at cash machines using diversionary tactics i.e. tapping you on the shoulder and asking if you have dropped some money while a second person takes your card and/or money.

Be alert. If someone is crowding or watching you, cancel the transaction and go to another machine. Don't accept help from seemingly well-meaning strangers and never allow yourself to be distracted.

For more information visit the [Financial Fraud Action UK](#) website

First Principle: Related links

Check out all of our Crime Prevention information using the following links or by using the QR code to take you to the First Principle Pages Alternatively go to our website at <https://www.suffolk.police.uk/> and look in the 1st Principle A-Z of Crime Prevention.

Allotment Security
Anti-Social Behaviour
ATM Security
Beach Hut Security
Boat Security
Building Site Security
Business Security
Caravan Security
Caravan Storage
Card Security
Catalytic Converters
Church Security
Cold Callers
Commercial CCTV
Counterfeit Banknotes
County Lines Advice
for Landlords
Cyber Crime
Cycle Security
Dangerous Dogs
Dog Fouling
Dog Theft
Domestic CCTV
Domestic Violence
Farm Security
Fraud Prevention
Grooming
Hate Crime

Heating Oil
Home Improvements
Home Security
Home Security for
Tenants
Horses and Stables
Keyless Vehicles
Key Safe Security
Lock Snapping
Mopeds and Scooters
Motorcycle Security
Neighbour Disputes
Occupiers Liability
Personal Security
Power Tool Security
Products Brochure
Rural Crime
Security Alarms
Sheds and Garages
Social Media
Social Media for
Parents
Suspicious Behaviour
Shoplifting
Taxi Driver Safety
Vehicle Security
Windows and Doors



Other Links you might find helpful

Ask the Police
Secured by Design
Sold Secure

Crimestoppers
0800 555 111

Victim Care
0300 303 3705