

Cash Machines



Key Points to Consider

- **Think about where and when you use a cash machine, preferably use an indoor machine**
- **Don't let anyone distract you**
- **Be aware of anything unusual when you insert your card**
- **Report lost or stolen cards immediately**

Cash machines are an ideal opportunity for thieves to steal withdrawn funds/cards or record your Personal Identity Number (PIN) to gain access to your account.

There are a number of things you can do to protect your card when withdrawing cash.

- Avoid using a cash point late at night or in a deserted street and be aware of your surroundings.
- Be quick and leave the cash point as soon as you have completed the transaction.
- Cover your PIN when entering it so that no one else can see it. An easy way to do this is to use your purse or wallet to cover your hand.
- Once you've completed a transaction, put your money and card away before leaving the cash

machine. Don't count money in the street. If the cash machine doesn't return your card, report it immediately to your card company. Make sure you have a note of your bank's details in case your card does go missing.

Devices

Thieves use portable devices, which are attached to the outside of the cash machines to clone your cash card. The devices give the normal appearance of a machine frontage and are stuck onto the machine.

Cameras are also used, often hidden in leaflet holders. Check for anything abnormal or suspicious. If you have any doubt use another machine.

If you spot anything unusual about the cash machine, or if there are signs of tampering, don't use it. Report it to the bank concerned immediately.

Scams

Thieves can operate in groups at cash machines using diversionary tactics i.e. tapping you on the shoulder and asking if you have dropped some money while a second person takes your card and/or money.

Be alert. If someone is crowding or watching you, cancel the transaction and go to another machine. Don't accept help from seemingly well-

meaning strangers and never allow yourself to be distracted.

For more information visit the Financial Fraud Action UK website

[http://
www.financialfraudaction.org.uk/](http://www.financialfraudaction.org.uk/)



Sir Robert Peel created the Metropolitan Police in 1829. He set out nine principles for policing. The First Principle was:

[Click here for further Crime Reduction Advice](#)



All your policing questions answered

<https://www.askthe.police.uk/content/@1.htm>



Secured by Design. (SBD) The official UK Police flagship initiative combining the principles of 'Designing Out Crime' with physical security. We advise that you look on the SBD website for all of your Security products. [ttp://
www.securedbydesign.com/](http://www.securedbydesign.com/)

CrimeStoppers.

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