

**Freedom of Information Request Reference N°: FOI 005577-17**

I write in connection with your request for information received by Suffolk Constabulary on the 5 July 2017 in which you sought access to the following information:

1. *“Number of Officers who have been referred by Occupational Health through the “Fast Track / Rapid Access” scheme for physiotherapy with Norwich Practices Ltd between the start of the Contract date (October 2015) and 04/07/2017.*
2. *Linked to point 1, a geographical breakdown of the force area in which those Officers serve*
3. *The total expenditure on private physiotherapy incurred in this contract, from its start date to 04/07/2017*
4. *The monetary value of the musculo-skeletal sickness absence for Suffolk & Norfolk Constabularies for the 2016-2017 tax year.”*

**Response to your Request**

The response provided below is correct as of 5 July 2017

Suffolk Constabulary has considered your request for information and the response is below.

A search has been completed of the Constabulary’s HR system for all referrals made to the Occupational Health Team via the rapid Track / Rapid Access scheme for physiotherapy.

1. A total of 84 police officers have been referred to Occupational Health via this scheme.
2. The departments for which they were stationed is provided below, please note that this relates to the department for which the officer was based as at the month end prior to the referral date.

Department / Section	Unit	Total
<b>Firearms Operations Unit</b>		
<b>Joint Protective Services</b>	Specialist Operations	1
<b>Joint Human Resources</b>		
<b>Learning and Development</b>	Operational Training	1
	Student Officer Support Team	1
<b>Joint Justice Services</b>		
<b>Custody</b>	PIC Bury St Edmunds	1
	PIC Gt Yarmouth	1
	PIC Martlesham	2
	PIC Wymondham	1



<b>Custody Investigation Unit</b>	CIU Martlesham	1
<b>Joint Protective Services</b>		
<b>AO / DSU / CAB Directorate</b>	Source Handling	3
<b>Cyber and Serious Crime Directorate</b>	Area Intelligence Unit	1
	Cyber and Digital Forensics	2
	Surveillance Unit	1
<b>Intelligence</b>	Area Intelligence Unit	2
	Force Intelligence Unit	1
<b>Specialist Operations</b>	Dogs Unit	2
	Firearms Training	1
	RP & FOU	10
	SCIT	1
<b>Suffolk County Policing Command</b>		
<b>East Suffolk LPC</b>	K1/K2 Lowestoft Response	3
	K3 Beccles/Leiston Response	1
	K4 Felixstowe & Woodbridge Response	1
<b>Ipswich LPC</b>	J1 Ipswich Response	3
	J11 Ipswich North West SNT	1
<b>Neighbourhood Response</b>	Bury St Edmunds Response	1
	Forest Heath Response	2
	Ipswich Response	1
	Lowestoft Response	2
	South East Response	2
	South West Response	2
	Stowmarket Response	1
	Sudbury Response	1
<b>Safer Neighbourhood Teams</b>	SNT South	2
	SNT West	1
<b>SNT &amp; NRT</b>	SNT & NRT East	1
<b>Suffolk County Policing Command Support</b>	Suffolk Investigation Management Unit	1
<b>Suffolk Crime Investigations</b>	Crime Investigations West	1
	Proactive Team	1
<b>Suffolk Protecting Vulnerable People</b>	SPVP Area Safeguarding	1
	SPVP Public Protection	1
<b>West Suffolk LPC</b>	H12 Mildenhall SNT	1

	H2 Bury St Edmunds Response	1
<b>Suffolk Regional Services</b>		
<b>Suffolk ERSOU</b>	Suffolk FFIAR	1
	Suffolk Northern Investigation Team	1
<b>Suffolk Safeguarding and Investigations Command</b>		
<b>Suffolk Crime Investigations</b>	CID South	3
	Incident & Crime Management Hub	4
	Joint Integrated Offender Management S	6
	Neighbourhood Support	1
	Proactive Team	1
<b>Suffolk Protecting Vulnerable People</b>	SPVP Online Team	1
	Suffolk SGU Investigations	1
<b>Grand Total</b>		<b>84</b>

- The Constabulary has incurred no expenditure in relation to private physiotherapy with Norwich Practises Ltd.
- The Constabulary does not record the monetary value of sickness absence. The only information recorded relates to the number of hours an individual has been absent as a result of sickness.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700