



Freedom of Information Request Reference N°: FOI 004512-19

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 16 December 2019 which you sought access to the following information:

“How many incidents where mental health was a factor have been recorded from 01/01/19-11/12/19?”

Response to your Request

The response provided below is correct as of 20 December 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

A search has been completed of the Constabularies call system for all incidents recorded during 2019 that have a mental health tag. The table provided below confirm the total number of incidents recorded for Norfolk and Suffolk Constabularies, by month. Please note that the mental health marker is not used consistently between Norfolk and Suffolk Constabularies.

Month	Suffolk	Norfolk
Jan	412	968
Feb	347	863
Mar	368	946
Apr	376	923
May	398	983
Jun	418	988
Jul	394	1108
Aug	372	979
Sep	407	882
Oct	439	835
Nov	401	906
Dec	149	311
Total	4481	10692

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700