



Freedom of Information Request Reference N^o: FOI 004396-18

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 30 November 2018 which you sought access to the following information:

"I would like a breakdown of the number of complaints of crimes at immigration removal centres in the last four calendar years. I would like to know the nature of the criminal complaint, the allegations, which centre they were made from and what the outcome of the police investigation was.

The centres are:

- *Brook House Immigration Removal Centre near Gatwick Airport*
- *Campsfield House in Oxfordshire run by Mitie*
- *Colnbrook Immigration Removal Centre near Heathrow Airport which is run by Mitie*
- *Dover Immigration Removal Centre which is run by the Her Majesty's Prison Service*
- *Dungavel in Lanarkshire run by GEO Group*
- *Harmondsworth Immigration Removal Centre also near Heathrow Airport which is run by Mitie*
- *Larne House Immigration Reception Centre, Larne, Antrim which is run by Tascor, a subsidiary of Capita*
- *Morton Hall Immigration Removal Centre, near Newark which is run by the Her Majesty's Prison Service*
- *Pennine House Immigration Reception Centre, at Manchester Airport which is run by Tascor, a subsidiary of Capita*
- *Tinsley House Immigration Removal Centre near Gatwick Airport which is run by G4S*
- *HM Prison The Verne on the Isle of Portland which is run by Her Majesty's Prison Service*
- *Yarl's Wood Immigration Removal Centre in Bedfordshire run by Serco*

Response to your Request

The response provided below is correct as of 7 December 2018

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

A search has been carried out within the Suffolk and Norfolk Constabularies Joint telephone recording system STORM for any complaints of crimes at the above specified immigration centres.

Between the dates of December 2014 and December 2018, a total of 2 complaints were retrieved, both of which were of a domestic nature and were subsequently no-crimed

Force	Immigration Centre	Year	Details
Suffolk	Campsfield House	2018	Verbal altercation with ex-partner
Norfolk	Moreton Hall	2017	Unwanted contact from ex-partner

Police forces in the United Kingdom are routinely required to provide crime statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the crime data. It should be noted that for these reasons this force's response to your questions should not be used for comparison purposes with any other response you may receive.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700