



## **Freedom of Information Request Reference N°: FOI 004175-19**

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 19 November 2019 which you sought access to the following information:

*“For the period January 2017 - November 2019 could you please provide:*

- 1. The number of collisions with members of the public involving buses.*
- 2. The severity of those collisions for the member of the public involved (fatal/serious injury).*
- 3. Whether the collision involved a car/bicycle/pedestrian/motorcycle etc.*
- 4. The name of the bus company involved.*
- 5. Whether anyone was charged with a criminal offence.*
- 6. Where the collision happened.*
- 7. When the collision happened.”*

### **Response to your Request**

The response provided below is correct as of 25 November 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

In relation to your request for information and in accordance with Section 17 of the Freedom of Information Act 2000 (FOIA), this response serves as a formal notification of refusal for your request. The Constabularies do not hold, for the purposes of FOIA, all of the information you require in a retrievable format.

It is estimated that to attempt to retrieve all of the information you require would take a considerable amount of retrieval time, exceeding the appropriate limit for dealing with Freedom of Information requests in terms of costs and therefore, Section 12(1) of the Freedom of Information Act 2000 applies. It is considered that to provide an answer to your request will take in excess of 36 hours to provide the information.

In relation to Question 1, the Joint Roads and Armed Policing Team will only record collision data that involves an injury, we are therefore unable to retrieve details of all collisions involving buses as this would involve searching through thousands of accidents reported to us to establish if any involved a bus. This would way exceed the statutory time restraint of the FOI Act.

We can however, retrieve injury collision data and this has been provided to you at the end of the response.

Section 12(1) of the Freedom of Information Act 2000 states that a Public Authority is not obliged to: "...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit." The Freedom of Information (Appropriate Limit and Fees) Regulations, defines the 'appropriate limit' for the Constabularies as £450 and specifies that this sum equates to 18 hours work per force at a standard rate of £25 per hour. This equates to 36 hours of work, or £900, for joint responses.

In accordance with Section 17(5) of the Freedom of Information Act 2000, this letter serves as a refusal notice for this part of your request.

By requesting all information your request is too broad to be complied with within the limit imposed on Freedom of Information requests.

Although excess cost removes the Force's obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The below tables provide bus collisions that involved a form of injury, data is broken down by date, severity, location, vehicles involved and if there was a charge.

**Norfolk**

<b>Date</b>	<b>Severity for MOP</b>	<b>Location</b>	<b>Vehicles Involved</b>	<b>Charged with criminal offence?</b>
Jan-17	Slight	A11 St. Stephens Road, Norwich	Bus vs Car	No
Jan-17	Slight	A1054 Martineau Lane, Norwich	Bus (passenger injured)	No
Feb-17	Serious	Lynn Road, West Walton	Bus (passengers injured)	No
Mar-17	Slight	A1074 Dereham Road, Norwich	Bus (passenger injured)	No
Apr-17	Slight	A140 Norwich Road, Marsham	Bus (passengers injured)	No
Jul-17	Slight	New Botolph Street, Norwich	Bus (passenger injured)	No
Aug-17	Slight	A148 Gaywood Road, King's	Bus vs Pedestrian	No

Lynn				
Sep-17	Slight	A47, Easton	Bus vs Bus	No
Jan-18	Fatal	A47, North Runcton	HGV vs Bus	No
Jan-18	Serious	Hale Road, Ashill	Car vs Bus	No
Mar-18	Non-Injury	A11 Newmarket Road, Norwich	Car vs Bus	No
Apr-18	Slight	Winston Churchill Drive, King's Lynn	Bus vs Car	No
Jun-18	Slight	A47, Sporle	Car vs Bus	Yes
Aug-18	Slight	B1108 Watton Road, Hingham	Car vs Bus	No
Aug-18	Slight	A1075 Norwich Road, Thetford	Car vs Bus	No
Aug-18	Slight	A1151 Magdalen Road, Norwich	Car vs Bus	No
Dec-18	Slight	Newmarket Road, Norwich	Bus vs Car	No
Dec-18	Slight	Warham Road, Binham	Car vs Bus	No
Dec-18	Slight	Anglia Square, Magdalen Street, Norwich	Bus (passenger injured)	No
Dec-18	Slight	A11 Newmarket Road, Norwich	Car vs Bus	Yes
Dec-18	Slight	A11 Newmarket Road, Eaton	HGV vs Bus	No
Apr-19	Slight	Lodge Road, Heacham	Bus (passengers injured)	No
Apr-19	Slight	Press Lane, Norwich	Car vs Bus	No
May-19	Serious	A47 Norwich Road, Necton	Bus vs Cars vs HGV	Yes
Jul-19	Slight	Tombland, Norwich	Bus vs Car	Investigation Ongoing
Aug-19	Fatal	Rose Lane, Norwich	Bus vs Pedestrian	Investigation Ongoing
Sep-19	Serious	A11 Newmarket Road, Eaton	Bus vs Pedal Cycle	Investigation Ongoing
Oct-19	Serious	A149 Wells Road, Burnham Overy Staithe	Car vs Bus	Investigation Ongoing

### **Suffolk**

Date	Severity for MOP	Location	Vehicles Involved	Charged with criminal offence?
Mar-17	Slight	A146 North Cove, Beccles	Bus vs Car	No
Sep-17	Slight	A1214 London Road, Ipswich	HGV vs Bus	Yes
Sep-17	Serious	Brandeston Road, Cretingham	Bus vs Car	Yes
Oct-17	Slight	B1077 Aspall Road, Debenham	Car vs Bus	No
Oct-17	Slight	B1077, Brome	Car vs Bus	No
Nov-17	Slight	B1124 Beccles Road, Upper Holton	HGV vs Bus	No
Jun-18	Slight	Ulster Avenue, Ipswich	Pedal Cycle vs Bus	No

Aug-18	Slight	Severn Road, Bury St. Edmunds	Car vs Bus vs Car	No
Dec-18	Slight	B1113 Bramford Road, Ipswich	Car vs Bus	No
Dec-18	Fatal	A1120, Ashfield	Car vs Bus	Investigation Ongoing
Jan-19	Slight	B1113 High Street, Needham Market	HGV vs Bus	No
Jan-19	Slight	Barton Road, Thurston	Bus (passenger injured)	No
Jul-19	Slight	A1065 London Road, Brandon	Bus (passenger injured)	No

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700