



Freedom of Information Request Reference N°: FOI 004160-19

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 18 November 2019 which you sought access to the following information:

1. *"Which Web Filtering Solution do you currently have implemented at the organisation?"*
2. *How many users does this support?*
3. *Who was this purchased through?*
4. *How much is the current contract value and how many years does this cover?*
5. *When is the Web Filtering contract due to expire?*
6. *Who is in charge of reviewing the web filtering contract/solution?"*

Response to your Request

The response provided below is correct as of 18 November 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

Information concerning Suffolk and Norfolk's contract for Web Filtering Solution is published within the Bluelight Procurement Database (BLPD), and is therefore accessible by other means as per Section 21 of Freedom of Information Act.

Section 17 of the Freedom of Information Act 2000 requires that Suffolk and Norfolk Constabulary, when refusing to provide such information (because the information is exempt) is to provide you the applicant with a notice ban which:

The information is exempt from disclosure by virtue of the following exemption(s);

Section 21(1) - Information reasonably accessible by other means

The following links will take you to the relevant pages within the BLPD:

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=38322>

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=38323>

Please note this is a joint contract, and there is an entry for both Suffolk and Norfolk within BLPD.

The Web Filtering Solutions currently implemented is Trend Micro Deep Discovery Analyzer, and supports approximate 6000 users.

The Head of ICT Infrastructure Paul Engler manages the web filtering contract.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700