



19th November 2018

Freedom of Information Request Reference N^o: FOI 003887/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 22nd October 2018 in which you sought access to the following information:

- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on June 17, 2018
- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on June 23, 2018
- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on June 27, 2018
- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 2, 2018
- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 6, 2018
- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 10, 2018
- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on July 13, 2018

- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on June 17, 2018
- The number of times on the log officers attended reports of domestic violence incidents 12pm to 12am on June 23, 2018
- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on June 27, 2018
- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 2, 2018
- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 6, 2018
- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 10, 2018
- The number of times on the log officers attended reports of domestic violence incidents 12pm to 12am on July 13, 2018

ADDITIONAL REQUEST

- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on May 27, 2018
- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on June 3, 2018
- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on June 10, 2018
- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on June 17, 2018

- The number of calls logged as reports of domestic violence incidents from 12pm to 12am on July 1, 2018
 - The number of calls logged as reports of domestic violence incidents from 12pm to 12am on July 8, 2018
 - July 15, 2018
 - The number of calls logged as reports of domestic violence incidents from 12pm to 12am on July 22, 2018
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- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on May 5, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on May 12, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on May 19, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on May 26, 2018
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- The number of calls logged as reports of domestic violence incidents from 6pm to 12am on August 4, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on August 11, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on August 18, 2018
 - The number of calls logged as reports of domestic violence incidents from 6pm to 12am on August 25, 2018
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- The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on May 27, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on June 3, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on June 10, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on June 17, 2018
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- The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on July 1, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on July 8, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on July 15, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 12pm to 12am on July 22, 2018
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- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on May 5, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on May 12, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on May 19, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on May 26, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on August 4, 2018
 - The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on August 11, 2018

- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on August 18, 2018
- The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on August 25, 2018

Response to your Request

The response provided below is correct as of 15th November 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of domestic incidents reported to Norfolk and Suffolk Constabularies on the dates and times requested. In order to provide the numbers of incidents where officers have attended, we have provided details of the incident grades which indicate that officer attendance was required.

Norfolk and Suffolk Constabularies record Domestic Abuse differently. Norfolk Constabulary classifies a report as 'Domestic' if it is Domestic related. Suffolk Constabulary classifies a report as Domestic if no notifiable crime has occurred; if a crime has occurred, the crime classification will take primacy.

Further information is available via the following link:-

<https://www.gov.uk/government/publications/the-national-standard-for-incident-recording-nsir-counting-rules>

NORFOLK

Q1 Number of domestic incidents:-

Time Period	Number
6pm to 12am on 17 th June 2018	17
12pm to 12am on 23 rd June 2018	43
6pm to 12am on 27 th June 2018	16
6pm to 12am on 2 nd July 2018	22
6pm to 12am on 6 th July 2018	22
6pm to 12am on 10 th July 2018	24
12pm to 12am on 13 th July 2018	47
12pm to 12am on 27 th May 2018	33
12pm to 12am on 3 rd June 2018	38
12pm to 12am on 10 th June 2018	38
12pm to 12am on 17 th June 2018	37
12pm to 12am on 1 st July 2018	49
12pm to 12am on 8 th July 2018	37
12pm to 12am on 15 th July 2018	45
12pm to 12am on 22 nd July 2018	44
6pm to 12am on 5 th May 2018	15
6pm to 12am on 12 th May 2018	18

6pm to 12am on 19 th May 2018	20
6pm to 12am on 26 th May 2018	13
6pm to 12am on 4 th August 2018	24
6pm to 12am on 11 th August 2018	28
6pm to 12am on 18 th August 2018	23
6pm to 12am on 25 th August 2018	18

Q2 Officer Attendance:-

Time Period	Grade A	Grade B	Grade C	Diary
6pm to 12am on 17 th June 2018	9	7	0	1
12pm to 12am on 23 rd June 2018	23	18	0	2
6pm to 12am on 27 th June 2018	7	7	0	1
6pm to 12am on 2 nd July 2018	7	12	0	0
6pm to 12am on 6 th July 2018	11	9	0	0
6pm to 12am on 10 th July 2018	8	13	0	1
12pm to 12am on 13 th July 2018	22	20	2	2
12pm to 12am on 27 th May 2018	15	15	0	0
12pm to 12am on 3 rd June 2018	19	17	1	0
12pm to 12am on 10 th June 2018	13	18	1	0
12pm to 12am on 17 th June 2018	16	17	1	1
12pm to 12am on 1 st July 2018	21	18	2	1
12pm to 12am on 8 th July 2018	20	14	1	0
12pm to 12am on 15 th July 2018	20	22	0	1
12pm to 12am on 22 nd July 2018	18	19	1	1
6pm to 12am on 5 th May 2018	7	7	0	0
6pm to 12am on 12 th May 2018	7	9	0	0
6pm to 12am on 19 th May 2018	11	8	1	0
6pm to 12am on 26 th May 2018	7	5	0	1
6pm to 12am on 4 th August 2018	13	9	0	0
6pm to 12am on 11 th August 2018	13	13	0	0
6pm to 12am on 18 th August 2018	8	12	0	0
6pm to 12am on 25 th August 2018	8	7	0	0

SUFFOLK

Q1 Number of domestic incidents:-

Time Period	Number
6pm to 12am on 17 th June 2018	5
12pm to 12am on 23 rd June 2018	10
6pm to 12am on 27 th June 2018	10
6pm to 12am on 2 nd July 2018	2
6pm to 12am on 6 th July 2018	11

6pm to 12am on 10 th July 2018	3
12pm to 12am on 13 th July 2018	8
12pm to 12am on 27 th May 2018	8
12pm to 12am on 3 rd June 2018	11
12pm to 12am on 10 th June 2018	6
12pm to 12am on 17 th June 2018	11
12pm to 12am on 1 st July 2018	18
12pm to 12am on 8 th July 2018	21
12pm to 12am on 15 th July 2018	15
12pm to 12am on 22 nd July 2018	15
6pm to 12am on 5 th May 2018	9
6pm to 12am on 12 th May 2018	8
6pm to 12am on 19 th May 2018	14
6pm to 12am on 26 th May 2018	7
6pm to 12am on 4 th August 2018	5
6pm to 12am on 11 th August 2018	7
6pm to 12am on 18 th August 2018	9
6pm to 12am on 25 th August 2018	7

Q2 Officer Attendance:-

Please note, Suffolk Constabulary has a different process to Norfolk Constabulary for recording crimes. In Suffolk, calls reporting crimes, which do not require immediate attendance are graded 'D' (non-attendance). Those incidents are subsequently converted into a crime report by the Incident and Case Management Hub. Any follow up enquiries, including attendance, are then managed on the crime recording system and not on the CAD incident recording system. Therefore the figures below will vary significantly to Norfolk Constabulary but does not mean that an officer did not later attend the location.

Time Period	Grade A	Grade B	Grade C
6pm to 12am on 17 th June 2018	1	3	0
12pm to 12am on 23 rd June 2018	1	9	0
6pm to 12am on 27 th June 2018	4	6	0
6pm to 12am on 2 nd July 2018	1	1	0
6pm to 12am on 6 th July 2018	2	8	0
6pm to 12am on 10 th July 2018	0	3	0
12pm to 12am on 13 th July 2018	2	6	0
12pm to 12am on 27 th May 2018	5	2	0
12pm to 12am on 3 rd June 2018	5	5	1
12pm to 12am on 10 th June 2018	0	4	0
12pm to 12am on 17 th June 2018	6	3	0
12pm to 12am on 1 st July 2018	12	1	0
12pm to 12am on 8 th July 2018	12	4	0
12pm to 12am on 15 th July 2018	6	7	1
12pm to 12am on 22 nd July 2018	5	6	3

6pm to 12am on 5 th May 2018	6	1	0
6pm to 12am on 12 th May 2018	4	4	0
6pm to 12am on 19 th May 2018	6	6	1
6pm to 12am on 26 th May 2018	4	3	0
6pm to 12am on 4 th August 2018	3	2	0
6pm to 12am on 11 th August 2018	2	4	0
6pm to 12am on 18 th August 2018	4	2	0
6pm to 12am on 25 th August 2018	4	2	0

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700