



Freedom of Information Request Reference N^o: FOI 003751-18

I write in connection with your request for information received by Suffolk Constabulary and Norfolk Constabularies on 11 October 2018 which you sought access to the following information:

1. *"How many officers, specials and PCSOs reported symptoms of or received treatment for dehydration, heat stroke, heat exhaustion or related conditions while on duty from May 1, 2018- September 30, 2018? Please also provide data for May-September 2017.*
2. *Do you have a tattoo policy which requires uniformed workers to wear long sleeves if they have visible tattoos on their arms?*
3. *Did your force make any allowances or take any extra measures to protect officers during the extreme temperatures this summer?"*

Response to your Request

The response provided below is correct as of 19 October 2018

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

1. No 'Accident incident or near miss' forms or complaints have been received from officers, PCSOs or Specials, reporting symptoms of, or indicating treatment being received for, dehydration, heat stroke, heat exhaustion or related conditions, whilst on duty during the date ranges specified.
2. The Constabularies Uniform Behaviour and Standards policy is available on the publication scheme and is therefore reasonably accessible as per Section 21 of the Act.

Section 17 of the Freedom of Information Act 2000 requires that Norfolk and Suffolk Constabularies, when refusing to provide such information (because the information is exempt) are to provide you the applicant with a notice ban which:

- (a) States that fact
- (b) Specifies the exemption(s) in question and

(c) States (if that would not otherwise be apparent) why the exemption(s) applies.

The information is exempt from disclosure by virtue of the following exemption(s);

Section 21(1) - Information reasonably accessible by other means

The policy is published on the Constabularies website and is available via the following link and Section 13 refers to tattoos.

<http://www.suffolk.police.uk/services/freedom-information/policies-procedures-and-equality>

3. The Constabularies issued health advice to all officers and staff. Offices that were suffering extreme heat were assessed and air conditioning units installed.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700