



## Freedom of Information Request Reference N°: FOI 003673-19

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 11 October 2019 which you sought access to the following information:

1. *“How many speed and traffic (EG red-light) cameras is your police force responsible for that require calibration? Please specify the number of a) handheld speed b) fixed speed and c) traffic cameras.*
2. *How many devices were found to be outside approved tolerances in 2014, 2015, 2016, 2017, 2018, and 2019 to date? Please break these figures down both on year-by-year basis and, if possible, according to whether the devices found to be outside of tolerance are a) handheld speed b) fixed speed or c) traffic cameras. If you do not have historic data going back this far, please provide me with as much data as you have available.*
3. *Please state whether your force has any process in place to either void, or in some other way treat differently, Penalty Charge Notices issued to motorists who were detected breaching traffic laws by devices that were subsequently found to be outside Home Office tolerances. Please also inform me what these processes are, if they exist.*
4. *If possible, please inform me how many motorists were detected speeding by devices that were outside tolerance in the years set out above. Please provide a year-by-year breakdown.*
5. *Please inform me how many speeding or traffic-offence PCNs were cancelled during the years in question (2014-present) as a result of cameras found to be outside of tolerance. Please provide a year-by-year breakdown of this data, together with a breakdown of whether these cancellations were for speeding or other traffic offences.”*

## Response to your Request

The response provided below is correct as of 5 November 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

1. Suffolk and Norfolk Constabularies do not have red light cameras.

Norfolk has 26 fixed cameras (including 2 average speed systems) and 28 handheld devices. Suffolk has 4 fixed cameras (2 are average speed systems) and 47 handheld devices.

2. If a device does not have a current calibration certificate, then it will not be used. Cameras are calibrated by an independent company so if there were any issues, we would not hold this data.

When a speed check is conducted using a handheld device by a police officer, there is a space on the ticket which states "Laser calibrated on ....". Therefore the officer will always do pre-use checks which includes checking the calibration date.

3. Although the Constabularies will not use a camera out of calibration, in the unlikely event a camera was found not to be working correctly for whatever reason, the offence would be cancelled.
4. No motorists were detected speeding by devices that were outside tolerance in the years set out above.
5. No PCNs were cancelled as a result of cameras found to be outside of tolerance.

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700