



**Freedom of Information Request Reference N°: FOI 003666-19**

I write in connection with your request for information received by Suffolk Constabulary on the 10 October 2019 in which you sought access to the following information:

1. *“The number of ATM attacks (i.e. gas attacks, ram raids or any other attempts to break into/steal an ATM) that have been reported in your area since the start of the year*
2. *The number of reports of the same thing for the past five years both as a total for the year and for the same period as 1) i.e. from January to 9th October. Please can you send these separated out by year?*
3. *Can you also send over the data broken down by type of attack (gas attack, ram raid etc)?”*

**Response to your Request**

The response provided below is correct as of 31 October 2019

Suffolk Constabulary has considered your request for information and the response is below.

A freetext search has been completed of the Constabulary’s crime system for offences that contain the term ATM to extract data relating to attacks on ATMs, recorded for the 2014 – 2019 calendar years. Please note that freetext searches are by their very nature, unreliable and consequently there may be additional relevant offences not included here as they did not match the exact search parameters used.

The information provided below confirms the total number of offences recorded and a description of the offence.

<b>Year</b>	<b>Description</b>
2014	Attempted ATM removed
2015	ATM removed
2015	Offenders have forced entry to bank on edge of town and then removed ATM by unknown means
2016	Ram raid: Vehicle used to ram front of a garage. Once access to the building had been made dragged the ATM machine from the building
2016	Ram raid: removed cashpoint machine from front of store by the use of a JCB.



2017	Ram raid: stolen JCB used to force entry into bank.
2017	Suspects have smashed window of commercial garage and entered with an angle grinder and attempted to cut into the ATM on the shop floor for around 20 minutes before leaving.
2017	Ram raid: 4x4 vehicle seen to rip out stand alone ATM using chains and causing an amount of damage to the machine.
2017	Ram raid: JCB digger used to smash cash machine from the wall of shop.
2017	Ram raid: suspects broken the main entrance door and have reversed into the building in order to steal the cash machine inside. They have tied cables to the cash machine and the back of the truck and tried to drive off with the cash machine, this has failed and vehicle has been left at scene.
2017	A small van was used to attack the front shutters of the store and driven into the store towards the ATM at the rear. The attack was aborted and the offenders left the store and drove off.
2018	Ram raid style burglary where a vehicle has reversed into the shop front have then hooked up the ATM and attempted to drive off with ATM but failed and flipped the vehicle before fleeing
2018	Offenders have forced entry to store by means of jemmying padlock before smashing through glass door with sledgehammers and once inside attempt has been made on ATM with no success
2018	Ram raid - stolen JCB used to ram ATM pulling the ATM out and placing it on the rear of a stolen pick up.
2018	Attempt was made to get into the cash dispensing section of an ATM at supermarket
2018	Suspects have attempted to tamper with and take money from a cash machine
2018	Suspects have used a stolen vehicle using stolen plates in an attempt to enter via force and steal an ATM
2018	Offenders have forced entry into store and removed ATM using cutting equipment and dragged it out of the shop using a 4x4 vehicle
2018	Telescopic material handler has been used to pull cash machine out of wall to convenience store causing extensive damage to building the cash machine has then been loaded onto a pickup truck
2018	Offenders have knocked a hole and climbed into the roof space. Inside they removed a roof tile and dropped into the shop area. Inside the cigarette cabinet has been forced and contents stolen and a paypal ATM door has also been forced and contents stolen.
2019	Three unknown males have tampered with an ATM machine by damaging a front panel and pulling wires out by using a crowbar. No cash has been stolen.
2019	A cash door on an external ATM machine at a bank, has been forced by unknown means and Â£500 cash stolen from within by unknown persons.



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2019	visited the bank ATM on 4 occasions - inserted a bank card and when cash is dispensed have levered it open and tampered with the belts carrying the cash to steal cash from within - Â£1550.00 in cash stolen.
2019	Cash dispensing flap has been forced open & then somehow the cassettes containing the notes have been accessed and Â£1100 in cash taken.
2019	During weekend night device has been placed on ATM in town centre location causing cash dispensed to not be accessible to person using machine without causing machine to be aware of fault
2019	Ram raid: offenders have gained entry to supermarket by reversing a large van into the side glass windows and attempted to remove a cash machine from within using ropes and chains
2019	Attempted to remove cash from a cash machine using an unknown vehicle but have been unsuccessful.
2019	During unknown period of time unknown offenders have tampered or caused damage to an ATM outside locus on the wall.
2019	Offender approached a secure air vending machine installed on a fuel station forecourt, forced open the cabinet door then used an unknown tool to remove a puck lock. This gave access to the cash vault door. A further lock was removed which enabled the door to be opened. Cash from within the vault was then stolen.
2019	Person has approached a secure air vending machine installed on a fuel station forecourt forced open the cabinet door then used an unknown tool to remove a puck lock and the lock on the cash vault door which was then opened and Â£500 cash was removed from within

Suffolk can **neither confirm nor deny** that it holds any other information relevant to the whole of your request by virtue of the following exemption:

**Section 23(5) – Information supplied by, or concerning, certain security bodies**

The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would involve the disclosure of any information (whether or not already recorded), which was directly or indirectly supplied to the public authority by, or relates to, any bodies specified in subsection (3).

This is an absolute exemption and I am therefore not required to complete a public interest test.

**This cannot be taken as confirmation or otherwise that further information does or does not exist.**

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.



A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



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Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 40 working days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700