



25<sup>th</sup> October 2018

## Freedom of Information Request Reference N<sup>o</sup>: FOI 003610/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 4<sup>th</sup> October 2018 in which you sought access to the following information:

- 1 Supplier of the contract for CCTV maintenance and support
- 2 How much the Council spend annually with the supplier?
- 3 What is the renewal date of this contract?
- 4 What is the duration of the contract?
- 5 What is the review date of this contract? If possible the likely outcome of this review
- 6 The primary brand of the CCTV equipment. I don't require the model just the brand.
- 7 The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
- 8 Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details.

## Response to your Request

The response provided below is correct as of 11<sup>th</sup> October 2018

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

- Q1 The CCTV maintenance and support supplier is East Fire Extinguishers and Alarms.
- Q2 Annual servicing is £3k.
- Q3 The contract renewal date is 31<sup>st</sup> October 2019.
- Q4 The contract duration is 3 years plus a possible 2 year extension.
- Q5 the contract is reviewed annually.
- Q6 No primary brand.
- Q7 The contract covers Security and Fire safety service and maintenance including door access controls, fire detection and alarms.
- Q8 The contact for this contract is Alastair Woodley, Statutory Maintenance Officer, Joint Estates Department, Suffolk Constabulary HQ, Martlesham Heath, Ipswich, IP5 3QS. Telephone 01473 613546.

Further details can be found on the Bluelight Procurement Database website via the link below:-

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=31760>

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700