



Freedom of Information Request Reference N°: FOI 003558-19

I write in connection with your request for information received by Suffolk Constabulary on the xxx 2019 in which you sought access to the following information:

“I would like the amount of calls made that are directly in relation to nightmares, ghosts, poltergeists, aliens, supernatural beings, monsters, bad dreams, vampires, or spirits.

Could I have info on any call in relation to the above topics, the area the call was made, when it was made, and any details taken about that call.”

Response to your Request

The response provided below is correct as of 15 October 2019

Suffolk Constabulary has considered your request for information and the response is below.

A search has been completed of the Constabulary’s call data for all incidents recorded where one or more of the following words appear in the freetext of the call log: Nightmares, Ghosts, Poltergeists, Aliens, Supernatural Beings, Monsters, Bad Dreams, Vampires or Spirits.

The table provided below confirms the total number of calls recorded containing one of the above words. Please note that this is based on a freetext search which are, by their very nature, unreliable. Consequently, there may be other relevant calls recorded that have not been extracted as they do not contain the specific words mentioned.

Specific word	Total calls
Aliens	52
Bad Dreams	15
Ghosts	44
Monsters	7
Nightmares	3
Poltergeists	3
Spirits	68
Supernatural	2
Vampires	20
TOTAL	214



The location the calls were made is provided in the table below:

Location	Total calls per area
Aldeburgh	4
Beccles	2
Brandon	6
Bungay	4
Bury St Edmunds	29
Colchester	2
Diss	2
Eye	7
Felixstowe	8
Haverhill	13
Ipswich	78
Leiston	2
Lowestoft	32
Newmarket	3
Norwich	1
Saxmundham	1
Southwold	1
Stowmarket	7
Sudbury	7
Woodbridge	5

With regards to the times at which the call was made, the table provided below confirms when the call was made grouped by morning, afternoon and evening, the time for those being as follows:

Morning – 06:31 – 11:59
Afternoon – 12:00 – 16:30
Evening – 16:31 – 06:30

Time of day	Amount of Calls
Morning	26
Afternoon	45
Evening	143



Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



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CONSTABULARY**
Taking pride in keeping Suffolk safe

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 40 working days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700