



21st October 2020

Freedom of Information Request Reference N^o: FOI 003338/20

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 5th October 2020 in which you sought access to the following information:

Please accept this reply as a request to revise the parameters of the request as allowed for under the Freedom of Information Act.

The number of Subject Access requests received each month, the number closed and the number closed outside of the statutory deadline.

2018, 2019 and 2020 to date.

Response to your Request

The response provided below is correct as of 9th October 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

The monthly SAR performance statistics, as collated by the Information Compliance Unit, have been provided below:

Subject Access Requests Received				
Month	2017/18	2018/19	2019/20	2020/21
NORFOLK				
April	14	25	27	28
May	17	29	38	44
June	18	58	34	51
July	16	50	48	47
August	19	42	48	38
September	24	29	38	47
October	22	47	38	
November	22	22	45	
December	15	11	44	
January	19	43	44	
February	28	31	35	
March	19	38	44	
TOTAL	233	425	483	255
SUFFOLK				

April	9	16	24	27
May	13	21	24	26
June	17	20	26	42
July	10	23	26	22
August	13	21	27	35
September	14	23	24	30
October	9	31	24	
November	7	22	40	
December	6	16	17	
January	14	26	32	
February	25	20	26	
March	17	24	20	
TOTAL	154	263	310	182

Subject Access Requests Closed				
Month	2017/18	2018/19	2019/20	2020/21
NORFOLK				
April	22	18	41	31
May	20	24	26	36
June	12	19	41	41
July	12	72	39	52
August	21	42	48	44
September	14	40	36	47
October	19	38	53	
November	23	42	39	
December	29	22	46	
January	10	20	41	
February	15	35	37	
March	33	39	56	
TOTAL	230	411	503	251
SUFFOLK				
April	10	13	29	24
May	10	20	18	25
June	11	18	21	35
July	16	22	43	36
August	14	28	26	22
September	12	13	24	44
October	14	28	29	
November	7	25	30	
December	7	20	30	

January	8	17	22	
February	12	28	29	
March	29	23	32	
TOTAL	150	255	333	186

Subject Access Requests Closed Outside Statutory Deadline				
Month	2017/18	2018/19	2019/20	2020/21
NORFOLK				
April	1	0	4	2
May	1	2	3	1
June	0	9	4	2
July	0	10	1	4
August	1	8	5	5
September	1	6	3	4
October	2	7	7	
November	0	7	2	
December	0	12	2	
January	0	9	0	
February	0	21	0	
March	3	11	0	
TOTAL	9	102	31	18
SUFFOLK				
April	0	1	1	0
May	0	0	6	2
June	0	9	11	4
July	0	13	23	13
August	4	2	7	8
September	0	2	2	6
October	3	6	7	
November	0	11	1	
December	0	20	3	
January	0	13	4	
February	0	13	6	
March	1	7	6	
TOTAL	8	97	77	33

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700