



## **Freedom of Information Request Reference N°: FOI 003156-19**

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 2 September 2019 which you sought access to the following information:

“Can I please ask the following?”

- Head of Procurement name
- Head of Procurement email
- Head of Procurement address
- Head of IT name
- Head of IT email
- Head of IT address
- Information and Security Officer
- Information and Security Officer email
- Contract used for Procurement of MFDs
- MFD supplier
- Contract term
- Contract start date
- Contract end date
- Amount of MFD
- Amount of Printers
- Do you use managed print software
- if Yes which one
- Do you use smart cards for authentication on MFD's

### **Response to your Request**

The response provided below is correct as of 3 September 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

Head of Procurement name	Rex Clarke
Head of Procurement email	<a href="mailto:Rex.clarke@suffolk.pnn.police.uk">Rex.clarke@suffolk.pnn.police.uk</a>
Head of Procurement address	Suffolk Constabulary PHQ Portal Avenue, Martlesham Heath, Ipswich, Suffolk, IP5 3QS
Head of IT name	James Close
Head of IT email	<a href="mailto:closej@norfolk.pnn.police.uk">closej@norfolk.pnn.police.uk</a>
Head of IT address	Norfolk Constabulary OCC Falconers Chase, Wymondham, NR18 0WW
Information and Security Officer	Rob Watson
Information and Security Officer email	<a href="mailto:InformationSecurity@suffolk.pnn.police.uk">InformationSecurity@suffolk.pnn.police.uk</a>
Contract used for Procurement of MFDs	Information concerning the multi-functional devices are published on the blue light procurement database (BLPD) under the following reference numbers: Norfolk – 17606 Suffolk – 17607
MFD supplier	
Contract term	
Contract start date	
Contract end date	
Amount of MFD	346
Amount of Printers	211
Do you use managed print software	Yes
if Yes which one	Inepro
Do you use smart cards for authentication on MFD's	Yes

Section 17 of the Freedom of Information Act 2000 requires that Suffolk and Norfolk Constabularies, when refusing to provide such information (because the information is exempt) is to provide you the applicant with a notice ban which:

- (a) States that fact
- (b) Specifies the exemption(s) in question and
- (c) States (if that would not otherwise be apparent) why the exemption(s) applies.

The information is exempt from disclosure by virtue of the following exemption;

### **Section 21(1) - Information reasonably accessible by other means**

Information concerning the MFD contract is published on the BLPD and is therefore reasonably accessible by other means as per Section 21 of the Freedom of Information Act 2000. The following links will take you to the relevant webpage:

Norfolk : <https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=17606>

Suffolk : <https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=17607>

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700