



12th October 2020

Freedom of Information Request Reference N^o: FOI 003120/20

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 15th September 2020 in which you sought access to the following information:

- 1 If your organisation uses contingent workers (contractors, temps, freelancers), how many working currently across the organisation?
- 2 What is the annual spend on contingent workers?
- 3 If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers?
- 4 Through what government framework has the service been procured and when is it being retendered or up for renewal?
- 5 Who is the incumbent Managed Service Provider and what Vendor Management System is being used?
- 6 Who is the relevant point of contact in the organisation responsible for this process for any retender or renewal?

Response to your Request

The response provided below is correct as of 9th October 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below,

- Q1 As at 25th September 2020, there were 16 members of agency staff working for Norfolk Constabulary and 7 working for Suffolk Constabulary.
- Q2 The spend during the 2019/20 financial year was:
- | | |
|---------|-------------|
| Norfolk | £525,477.98 |
| Suffolk | £264,913.90 |
- Q3 The vendor's online platform - Netive
- Q4 The government framework is YPO. This is to March 2022 + 2 extensions to March 2024.
- Q5 The current contract is with Randstad Solutions Ltd. The vendor management system is Hybrid model. Details of the contract can be found on the Bluelight Procurement Database via the link below:
<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=43535>

Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means; in this case via BLPD, therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for this part of your request.

Q6 The contact is the Corporate and Operational Category Team, 7Force Procurement.
7forceprocurement@ecis.police.uk

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700