



## Freedom of Information Request Reference N<sup>o</sup>: FOI 002953-18

I write in connection with your request for information received by Norfolk and Suffolk Constabularies on the 14 August 2018 in which you sought access to the following information:

1. *"The number of calls logged as reports of domestic violence incidents from 6pm to 12am on June 18.*
2. *The number of calls logged as reports of domestic violence incidents from 6pm to 12am on June 28.*
3. *The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 3.*
4. *The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 7.*
5. *The number of calls logged as reports of domestic violence incidents from 6pm to 12am on July 11.*
6. *The number of calls logged as reports of domestic violence incidents from 12pm to 12am on June 24 and July 14.*
7. *The number of calls logged as reports of domestic violence incidents from 12pm to 12am on July 14.*
8. *The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on June 18.*
9. *The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on June 28.*
10. *The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 3.*
11. *The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 7.*
12. *The number of times on the log officers attended reports of domestic violence incidents from 6pm to 12am on July 11.*
13. *The number of times on the log officers attended reports of domestic violence incidents 12pm to 12am on June 24.*
14. *The number of times on the log officers attended reports of domestic violence incidents 12pm to 12am on July 14.*

### Response to your Request

The response provided below is correct as of 31 August 2018

Norfolk and Suffolk Constabularies have considered your request for information and our response is below.

A search has been completed of the Constabularies call data for all incidents recorded of a domestic nature, which were reported to the police between the times of 6pm - 12am or 12pm - 12am for the specified dates.

The total number of calls received is provided in the tables below for each Constabulary and includes the date, time period and number of incidents that were subsequently attended by officers.

Please be aware that the attendance figures represent the number of calls attended whilst being administered by the control room. Some calls may have been transferred to the Incident and Crime Management Hub, where a decision was made that attendance was required at a later date, but this is not reflected within the figures below.

<b>Suffolk</b>			
<b>Date</b>	<b>Time Period</b>		<b>Attended by units</b>
	<b>18:00 - 00:00</b>	<b>12:00 - 00:00</b>	
<b>18/06/2018</b>	6		5
<b>24/06/2018</b>		14	13
<b>28/06/2018</b>	3		3
<b>03/07/2018</b>	5		4
<b>07/07/2018</b>	10		9
<b>11/07/2018</b>	4		4
<b>14/07/2018</b>		8	8

<b>Norfolk</b>			
<b>Date</b>	<b>Time Period</b>		<b>Attended by units</b>
	<b>18:00 - 00:00</b>	<b>12:00 - 00:00</b>	
<b>18/06/2018</b>	9		7
<b>24/06/2018</b>		26	23
<b>28/06/2018</b>	9		9
<b>03/07/2018</b>	15		11
<b>07/07/2018</b>	15		15
<b>11/07/2018</b>	15		15
<b>14/07/2018</b>		25	24

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700