



11th September 2018

Freedom of Information Request Reference N^o: FOI 002941/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 13th August 2018 in which you sought access to the following information:

Mobile Telephony

Name of supplier:

Total spend with supplier in a recent 12 month period (all spend, including hardware):

Of total spend, how much of the spend related to mobile device usages charges including line rental

Current number of connections (SIMs)

Contract model (co-terminus / term per connection / both):

Contract end date:

What procurement route has been used for your mobile contract:

Contact details of the key decision maker when the contract is renewed or retendered -

Name:

- Department:
- Job Description:
- Telephone:
- Email:

Fixed Line Telephony

Name of supplier:

Total spend with supplier (on fixed line telephony) in a recent 12 month period:

Number of ISDN30 bearers:

Number of ISDN30 channels:

Number of PSTN lines:

Number of SIP trunks:

Number of SIP trunks:

Contract End Date:

What procurement route has been used for your fixed line contract:

Contact details of the key decision maker when the contract is renewed or retendered -

- Name:
- Department:
- Job Description:
- Telephone:
- Email:

Internal Telephony

Name of PBX infrastructure maintenance supplier:

Total spend with supplier (on internal telephony maintenance and hardware) in a recent 12 month period:

Of total spend, what was the spend on physical kit:

Of total spend, what was the spend on licences:

Switch Manufacturer(s) and Model Number(s):

Number of ports being used:

Contract End Date for maintenance contract:

For contracts requiring OJEU or frameworks, what procurement route is currently used:
Contact details of the key decision maker when the contract is renewed or retendered -

- Name:
- Department:
- Job Description:
- Telephone:
- Email:

Response to your Request

The response provided below is correct as of 29th August 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Mobile Telephony

Name of supplier: EE

Total spend (12 months): £416,615

Current number of connections: 6,257

Further details can be found on the Bluelight Procurement Database website via the link provided below:-

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=26868>

Fixed Line Telephony

Name of supplier: Gamma

Total spend (12 months): £122,000

Further details can be found on the Bluelight Procurement Database website via the link provided below:-

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=27667>

Internal Telephony

No supplier. All PBX systems have been decommissioned.

Where links have been provided the exemption at section 21 has been engaged. Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means, in this case via the BLPD website, therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for these parts of your request.

Please email the Head of ICT Operations via ICTcontracts@norfolk.pnn.police.uk

Telephone number:- 01953 424455

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700