



14<sup>th</sup> September 2020

**Freedom of Information Request Reference N°: FOI 002888/20**

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 25<sup>th</sup> August 2020 in which you sought access to the following information:

The total cost of repairs incurred from the wrong type of fuel used for police vehicles in the 2019-20 and current financial years. If possible, please break this list down by individual incident, including a description and cost.

**Response to your Request**

The response provided below is correct as of 28<sup>th</sup> August 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

Financial year	Number of occasions	Cost
<b>NORFOLK</b>		
2019/20	5	£871.30
2020/21	0	-
<b>SUFFOLK</b>		
2019/20	5	£452.09
2020/21	2	£141.30

The details of the above are provided below:

Details	Parts & Labour cost
<b>NORFOLK</b>	
Recover in, remove wrong fuel & refill	£233.75
Drain off mixed fuel & suck out	£28.69
Recovered in, wrong fuel	£237.88
Recover in, drain wrong fuel & refill	£220.98
Recovered in, drain fuel tank & refill	£150.00
<b>SUFFOLK</b>	
Remove wrong fuel & refill with right	£57.38
Pump out wrong fuel & fit new fuel filter	£79.11
Remove wrong fuel & refill vehicle	£86.07
Recovered in, drain out wrong fuel	£70.82

Remove/refit new fuel filter & top up	£158.71
Drain wrong fuel from fuel system	£61.68
Drain fuel tank & pipes, remove & refit	£79.62

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700