



6<sup>th</sup> September 2019

## Freedom of Information Request Reference N<sup>o</sup>: FOI 002865/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 8<sup>th</sup> August 2019 in which you sought access to the following information:

I am seeking some information on cyber security crimes that are being committed within your boroughs, under the FOI Act please can the below questions be answered:

Do you have a record of cyber-crime that are committed within your force?

What offences related to cyber-crime are recordable offences and non-recordable?

Are you able to provide a breakdown of the above offences showing the total number of offences recorded?

- Those were the victim was under 16, 17/18 and over 18
  - What the conviction was including caution
  - Including the web platform if known such as facebook, instagram etc
- Please can the data be provided for 2017, 2018 and 2019 to end of July.

- What support is there for parents of children after their child has been victim to cyber-crime?
- What advice is provided to victims of cyber-crime?
- What budget is allocated to cyber-crime?
- What advice is given to the public for cyber-crime awareness and privacy?
- Is your police force linked to any others to tackle, prevent cyber-crime and promote children's safety online?

## Response to your Request

Norfolk and Suffolk Constabularies have considered your request and our response is below:-

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk and Suffolk Constabularies estimates that to retrieve all the information you have requested for both forces would exceed cost in excess of £450 (per force).

Research has been undertaken of recorded crimes which have been identified as either 'cyber-enabled' or 'online crime'. This has returned a total of almost 7,000 crimes, across the two forces,

over the period requested. In order to provide the details of the web platforms, it would be necessary to case read each report.

Due to the number of crimes, this would significantly exceed the appropriate limit for dealing with a Freedom of Information request, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

*“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.*

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for the Norfolk and Suffolk Constabularies as £450 for each Constabulary, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

#### Advice & assistance

Although excess cost removes Norfolk and Suffolk Constabularies obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Research has been undertaken of recorded crimes which have been identified as either ‘cyber-enabled’ or ‘online crime’.

The Constabularies will record crimes and incidents in line with the Home Office guidelines. Details of these can be found via the page linked below:-

<https://www.gov.uk/government/publications/counting-rules-for-recorded-crime>

Please see recorded crimes below, broken down by offence type:-

Offence Category	2017	2018	2019 (to end July)
<b>NORFOLK</b>			
Arson and Criminal Damage	2	2	2
Burglary	0	1	3
Drug Offences	0	3	1
Miscellaneous Crimes against Society	427	257	118
Possession of Weapons	1	0	1
Public Order Offences	17	26	21
Sexual Offences	255	258	135
Theft	59	135	37
Vehicle Offences	0	1	0
Violence Against the Person	552	640	505
<b>SUFFOLK</b>			
Arson and Criminal Damage	4	5	0

Burglary	0	1	0
Miscellaneous Crimes against Society	328	259	164
Possession of Weapons	1	0	0
Public Order Offences	25	30	22
Sexual Offences	176	200	199
Theft	50	97	42
Vehicle offences	1	2	0
Violence Against the Person	706	662	551

Victim age breakdown:-

Offence Category	2017	2018	2019 (to end July)
<b>NORFOLK: Victim 16 &amp; Under</b>			
Miscellaneous Crimes against Society	42	14	8
Public Order Offences	2	1	1
Sexual Offences	198	164	105
Theft	2	5	6
Violence Against the Person	83	96	101
<b>NORFOLK: Victim 17 &amp; 18</b>			
Arson and Criminal Damage	1	0	0
Miscellaneous Crimes against Society	2	2	0
Public Order Offences	0	1	0
Sexual Offences	4	9	3
Theft	7	4	5
Violence Against the Person	44	51	24
<b>NORFOLK: Victim over 18</b>			
Arson and Criminal Damage	1	2	2
Burglary	0	1	3
Miscellaneous Crimes against Society	6	10	5
Public Order Offences	6	6	7
Sexual Offences	11	12	5
Theft	44	121	26
Vehicle offences	0	1	0
Violence Against the Person	406	477	370
<b>SUFFOLK: Victim 16 &amp; Under</b>			
Miscellaneous Crimes against Society	41	13	9
Public Order Offences	2	3	0
Sexual Offences	137	156	103
Theft	3	2	3
Violence Against the Person	135	133	153
<b>SUFFOLK: Victim 17 &amp; 18</b>			
Miscellaneous Crimes against Society	11	1	2

Public Order Offences	1	1	0
Sexual Offences	7	2	3
Theft	4	8	2
Violence Against the Person	57	42	36
<b>SUFFOLK: Victim over 18</b>			
Miscellaneous Crimes against Society	11	1	2
Public Order Offences	1	1	0
Sexual Offences	7	2	3
Theft	4	8	2
Violence Against the Person	57	42	36

Crime outcome breakdown:-

Crime Outcome	2017	2018	2019 (to end July)
<b>NORFOLK</b>			
Type 1 - Charged/Summoned/Postal Requisition	168	94	18
Type 10 - Formal Action Against Offender is not in the Public Interest (Police)	75	78	21
Type 11 - Prosecution Prevented-Named Suspect Identified But Is Below The Age Of Criminal Responsibility	3	4	2
Type 12 - Prosecution Prevented-Named Suspect Identified But Is Too Ill (Physical Or Mental Health) To Prosecute	-	1	-
Type 14 - Evidential Difficulties Victim Based- Suspect Not Identified: Crime Confirmed But The Victim Either Declines Or Unable To Support Further Police Investigation To Identify The Offender	66	86	61
Type 15 - Named Suspect Identified: Victim Supports Police Action But Evidential Difficulties Prevent Further Action	140	154	84
Type 16 - Named Suspect Identified: Evidential Difficulties Prevent Further Action: Victim Does Not Support (Or Has Withdrawn Support From) Police Action	310	391	252
Type 17 - Prosecution Time Limit Expired: Suspect Identified But Prosecution Time Limit Has Expired	4	6	2
Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available	212	264	116
Type 1A - Charged/Summons - alternate offence. Offender has been charged under the alternate offence rule.	3	4	4
Type 2 - Caution Youth	10	6	2
Type 20 - Further action resulting from the crime report will be undertaken by another body or agency subject to the victim (or person acting on their behalf) being made aware of the act to be taken	27	27	27
Type 21 - Further investigation resulting from crime report which could provide evidence sufficient to support formal action against the suspect is not in the public interest - police decision.	206	95	20
Type 22 - Diversionary, educational or intervention activity, resulting from the crime report, has been undertaken and it is not in the public interest to take any further action.	-	-	3
Type 3 - Caution Adult	28	29	9
Type 3A - Caution Adult - alternate offence. Offender has been given a simple caution under the alternate offences	-	1	-

rule.			
Type 5 - Offender has died	3	1	-
Type 6 - Penalty notice for disorder	-	1	-
Type 8 - Community resolution (Crime)	32	16	12
Type 9 - Prosecution Not In the Public Interest (CPS)	2	-	-
Under Investigation / Not Recorded	24	65	190
<b>SUFFOLK</b>			
Type 1 - Charged/Summoned/Postal Requisition	101	65	14
Type 10 - Formal Action Against Offender is not in the Public Interest (Police)	22	24	16
Type 11 - Prosecution Prevented-Named Suspect Identified But Is Below The Age Of Criminal Responsibility	2	2	1
Type 12 - Prosecution Prevented-Named Suspect Identified But Is Too Ill (Physical Or Mental Health) To Prosecute	2	2	1
Type 14 - Evidential Difficulties Victim Based- Suspect Not Identified: Crime Confirmed But The Victim Either Declines Or Unable To Support Further Police Investigation To Identify The Offender	38	44	49
Type 15 - Named Suspect Identified: Victim Supports Police Action But Evidential Difficulties Prevent Further Action	233	277	168
Type 16 - Named Suspect Identified: Evidential Difficulties Prevent Further Action: Victim Does Not Support (Or Has Withdrawn Support From) Police Action	336	248	181
Type 17 - Prosecution Time Limit Expired: Suspect Identified But Prosecution Time Limit Has Expired	1	3	2
Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available	259	339	170
Type 1A - Charged/Summons - alternate offence. Offender has been charged under the alternate offence rule.	7	3	3
Type 2 - Caution Youth	3	5	2
Type 20 - Further action resulting from the crime report will be undertaken by another body or agency subject to the victim (or person acting on their behalf) being made aware of the act to be taken	49	26	14
Type 21 - Further investigation resulting from crime report which could provide evidence sufficient to support formal action against the suspect is not in the public interest - police decision.	157	121	44
Type 22 - Diversionary, educational or intervention activity, resulting from the crime report, has been undertaken and it is not in the public interest to take any further action.	-	-	7
Type 2A - Caution Youth - alternate offence. Offender is a juvenile and has been given a youth caution under the alternate offences rule.	1	-	-
Type 3 - Caution Adult	19	12	17
Type 3A - Caution Adult - alternate offence. Offender has been given a simple caution under the alternate offences rule.	1	1	-
Type 4 - TIC - Taken into Consideration	-	2	-
Type 5 - Offender has died	2	2	1
Type 8 - Community resolution (Crime)	48	37	14
Type 9 - Prosecution Not In the Public Interest (CPS)	5	1	-
Under Investigation / Not Recorded	5	42	194

Both Norfolk and Suffolk Constabularies websites provide a large amount of advice for victims of cyber-crimes. There are also links from the Constabularies websites to other agencies who we work with in order to tackle cyber offences. Please see below:-

<https://www.norfolk.police.uk/advice/personal-safety/online-safety>

The Constabularies do not have a budget specifically allocated to investigating and preventing cyber-crimes only. This is incorporated within a wider departmental budget.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>  
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700