



28th September 2020

Freedom of Information Request Reference N^o: FOI 002804/20

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 18th August 2020 in which you sought access to the following information:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

- 1 Dedicated hosting- Managed environment
- 2 Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3 Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1 Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
- 2 Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
- 3 What is the annual contract value for each contract?
- 4 What type of cloud environment?
Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
- 5 What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
- 6 What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
- 7 When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
- 8 What is the contract period in years? Please include whether the agreement has any extension periods?
- 9 What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,
- 10 Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Response to your Request

This response is correct as at 15th September 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

- Q1 Both Norfolk and Suffolk Constabularies have on-premise dedicated hosting only. There are no specific hosting contracts.
- Q2 Not applicable.
- Q3 Not applicable.
- Q4 Private cloud on-premise.
- Q5-10 Not applicable.

Additional information

The majority of ICT contracts are on a 3+2 basis, with 2 being the option to extend.

All of the contracts are managed by the 7 Force Procurement Team.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700