



**Freedom of Information Request Reference N<sup>o</sup>: FOI 002596-18**

I write in connection with your request for information received by Norfolk and Suffolk Constabularies on the 21 July 2018 in which you sought access to the following information:

*“For the period 1st April 2018 to 30th June 2018 can you please tell me how many drone/UAV related calls have been received by Suffolk Constabulary, with a breakdown of the nature of the incident, any action taken, and the month the call was received.”*

**Response to your Request**

The response provided below is correct as of 2 August 2018

Norfolk and Suffolk Constabularies have considered your request for information and our response is below.

A search has been completed of the Constabularies incident data for all calls that contain the word ‘Drone’ or ‘UAV’ within the freetext of the call log.

The total number of calls that contain this terminology / word is provided in the tables below, by force, month and incident category.

Those calls with a ‘-’ in the action taken column, generally relate to occasions where a call has been logged for information purposes.

Suffolk Constabulary

Month / Incident Category	Action Taken	Total
<b>April</b>	<b>6</b>	
Admin - Administration	-	1
Admin - Complaints Against Police	Advice	1
Public Safety - Animals/Wildlife	Advice	1
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	Advice	3
<b>May</b>	<b>11</b>	
Admin - Pre-Planned Events	-	1
ASB - Environmental	-	1
ASB – Nuisance	Community engagement	1

	Advice	1
	SNT contact	2
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	-	3
	SNT Contact	1
	Advice	1
<b>June</b>	<b>10</b>	
Admin – Administration	-	2
ASB – Nuisance	Advice	1
	-	1
Crime – Other	Crimed	1
Crime - Theft	No Crime	1
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	-	3
	Area Search	1
<b>Total</b>	<b>27</b>	

Norfolk Constabulary

Month / Incident Category	Action Taken	Total
<b>April</b>	<b>8</b>	
Admin – Administration	-	2
Admin - Found Prop/Pers/Smv	-	1
ASB - Nuisance	NFA	1
ASB - Personal	Advice	1
Public Safety - Civil Disputes	Advice	1
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	-	1
Transport - Rail / Air / Marine Incident Not Recorded Elsewhere	-	1
<b>May</b>	<b>15</b>	
Admin - Administration	-	1
ASB – Nuisance	Advice	1
	Non-Crime	1
	Advice	1
ASB – Personal	Crimed	2
Crime - Hate Crime	Crimed	1
Public Safety - Safe/Collapse/III/Injury/Trap	Advice	1
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	-	3
	Advice	4
<b>June</b>	<b>17</b>	
Admin – Administration	-	3
Admin - Police Generated Resource Activity	-	1

ASB - Personal	Advice	1
Crime - Crime - Other	Crimed	1
Public Safety - Safe/Collapse/III/Injury/Trap	Advice	1
Public Safety - Suspicious Circumstances/Insecure Premises Or Vehicles	Advice	4
	-	6
<b>Total</b>		<b>40</b>

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700