



15th August 2018

Freedom of Information Request Reference N^o: FOI 002516/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 18th July 2018 in which you sought access to the following information:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed- If this includes services than just LAN.
- 1 Contract Type: Managed or Maintenance
 - 2 Existing Supplier: Who is the current supplier?
 - 3 Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
 - 4 Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
 - 5 Number of Sites: The number of sites, where equipment is supported by each contract.
 - 6 Hardware Brand: What is the hardware brand of the LAN equipment?
 - 7 Contract Description: Please provide me with a brief description of the overall contract.
 - 8 Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
 - 9 Contract Expiry Date: When does the contract expire?
 - 10 Contract Review Date: When will the organisation is planning to review the contract?
 - 11 Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house please include the following information:

- 1 Hardware Brand: What is the hardware brand of the LAN equipment?
- 2 Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- 3 Number of Sites: Estimated/Actual number of sites the LAN covers.
- 4 Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

- 1 Existing Supplier: Who is the current supplier?
- 2 Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- 3 Number of Sites: Estimated/Actual number of sites the LAN covers.
- 4 Contract Type: Managed, Maintenance, Installation, Software
- 5 Hardware Brand: What is the hardware brand of the LAN equipment?
- 6 Contract Description: Please provide me with a brief description of the overall contract.
- 7 Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
- 8 Contract Expiry Date: When does the contract expire?
- 9 Contract Review Date: When will the organisation is planning to review the contract?
- 10 Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Response to your Request

The response provided below is correct as of 7th August 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Q1 Contract Type: Software maintenance.

Q2-3 The details of this contract are available on the Bluelight Procurement Database website and can be accessed via the link provided below:-
<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=36753>

Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means, in this case via the BLPD website, therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Q4 Number of Users: Approximately 6,000.

Q5 Number of Sites: Approximately 100.

Q6 Only Cisco equipment is covered by a maintenance contract.

Q7 The contract is for software maintenance.

Q8-11 Please see contract details on the Bluelight Procurement Database.

Q1 The LAN hardware brand is Cisco/Ubiquiti. The contract is managed in-house.

Q2-4 This information is as above.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700