



Freedom of Information Request Reference N°: FOI 00xxxx-19

I write in connection with your request for information received by Suffolk Constabulary on the 9 July 2019 in which you sought access to the following information:

1. *“In the past five financial years (2018/2019, 2017/2018, 2016/2017, 2015/2016, 2014/2015) the number of incidents flagged as being mental health incidents? Can I please have a figure for each financial year?”*
2. *How many times in the past five financial years (2018/2019, 2017/2018, 2016/2017, 2015/2016, 2014/2015) were those incidents attended by police?”*

Response to your Request

The response provided below is correct as of 23 July 2019

Suffolk Constabulary has considered your request for information and the response is below.

A search has been completed of the Constabulary’s call data for all incidents recorded that have a mental health marker. The total number of incidents recorded for the financial years requested is provided in the table below along with the number of those that resulted in officer attendance at the time of the call.

Please note that some incidents do not require immediate police attendance, rather an appointment will be made for a mutually convenient time or further investigation is undertaken to establish whether attendance is needed in slower time. Neither of the above scenarios will result in the call being updated to confirm officers attended at a later date.

| Year | Total | Attendance |
|--------------|---------------|-------------------|
| 2014-15 | 5,054 | 3,051 |
| 2015-16 | 4,729 | 2,601 |
| 2016-17 | 4,828 | 2,515 |
| 2017-18 | 4,634 | 2,238 |
| 2018-19 | 4,831 | 2,130 |
| 2019-20 | 1,477 | 654 |
| Total | 25,553 | 13,189 |



Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.



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Taking pride in keeping Suffolk safe

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 40 working days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk*

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700