



3rd July 2019

Freedom of Information Request Reference N^o: FOI 002139/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 7th June 2019 in which you sought access to the following information:

- 1 How many crimes were recorded on the premises of pharmacies (high street chemists) in your region for each 12-month period between 1 June 2016 and 1 June 2019?
- 2 Of these, how many crimes were classed as:
 - Theft of controlled medicines
 - Theft of non-controlled medicines or medical devices
 - Theft of other, non-medical items
 - Assault
 - Sexual offences
 - Hate crime
 - Criminal damage
- 3 Of (2); how many of each category led to a successful prosecution
- 4 Of (2); how many were committed by a member of the pharmacy staff and how many by a member of the public

Response to your Request

The response provided below is correct as of 14th June 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of crimes where the crime location is recorded as a pharmacy or chemist. With regard to theft offences, the reports have been reviewed in order to determine what was taken. Please note this will include an amount of interpretation. With regard to question 4, in some cases it is not possible to determine whether the suspect is a member of staff or a member of the public.

Q1

Time Period	Number of Crimes
NORFOLK	
1 st June 2016 to 31 st May 2017	94
1 st June 2017 to 31 st May 2018	81
1 st June 2018 to 31 st May 2019	85

TOTAL	260
SUFFOLK	
1 st June 2016 to 31 st May 2017	49
1 st June 2017 to 31 st May 2018	75
1 st June 2018 to 31 st May 2019	68
TOTAL	192

Q2

Crime Type	2016/17	2017/18	2018/19	TOTAL
NORFOLK				
Theft of controlled medicines	6	2	3	11
Theft of non-controlled medicines or medical devices	3	2	3	8
Theft of other, non-medical items	65	50	48	163
Theft, items unknown or not recorded	2	1	3	6
Assault	5	5	5	15
Sexual offences	0	4	0	4
Hate crime	0	1	5	6
Criminal damage	6	4	4	14
Other crime	7	12	14	33
TOTAL	94	81	85	260
SUFFOLK				
Theft of controlled medicines	2	3	1	6
Theft of non-controlled medicines or medical devices	4	2	3	9
Theft of other, non-medical items	28	51	49	128
Theft, items unknown or not recorded	2	2	4	8
Assault	4	3	3	10
Sexual offences	0	1	0	1
Hate crime	1	1	0	2
Criminal damage	5	2	4	11
Other crime	3	10	4	17
TOTAL	49	75	68	192

Q3 The Constabularies do not hold statistical information regarding court outcomes. Crime outcomes have been provided in the table below:-

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

Type 14 - Evidential Difficulties Victim Based- Suspect Not Identified: Crime Confirmed But The Victim Either Declines Or Unable To Support Further Police Investigation To Identify The Offender	-	-	8	1	2	-	1	-	1
Type 15 - Named Suspect Identified: Victim Supports Police Action But Evidential Difficulties Prevent Further Action	1	-	12	1	2	-	2	2	7
Type 16 - Named Suspect Identified: Evidential Difficulties Prevent Further Action: Victim Does Not Support (Or Has Withdrawn Support From) Police Action	2	2	4	-	5	3	1	2	6
Type 17 - Prosecution Time Limit Expired: Suspect Identified But Prosecution Time Limit Has Expired	-	-	2	-	-	-	-	-	-
Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available	1	4	65	3	-	-	1	10	3
Not recorded	-	1	4	-	-	-	1	-	4
SUFFOLK									
Type 1 - Charged/Summoned/Postal Requisition	2	2	34	1	-	-	-	-	4
Type 1A - Charged/Summons - alternate offence. Offender has been charged under the alternate offence rule	1	-	-	-	-	-	-	-	-
Type 3 - Caution Adult	-	1	2	-	-	-	-	-	-
Type 4 - TIC - Taken into Consideration	-	-	1	-	-	-	-	-	-
Type 8 - Community resolution (Crime)	-	-	4	-	-	-	-	1	-
Type 14 - Evidential Difficulties Victim Based- Suspect Not Identified: Crime Confirmed But The Victim Either Declines Or Unable To Support	-	-	3	-	1	-	-	-	1

Further Police Investigation To Identify The Offender									
Type 15 - Named Suspect Identified: Victim Supports Police Action But Evidential Difficulties Prevent Further Action	1	-	21	2	5	1	1	-	5
Type 16 - Named Suspect Identified: Evidential Difficulties Prevent Further Action: Victim Does Not Support (Or Has Withdrawn Support From) Police Action	1	-	3	1	1	-	-	2	2
Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available	1	4	57	4	3	-	1	7	5
Not recorded	-	2	3	-	-	-	-	1	-

Q4

Offence for which staff member has been recorded as the suspect/offender	Year	Number of crimes
NORFOLK		
Theft of controlled medicines	2017/18	1
Assault	2018/19	1
SUFFOLK		
Theft of controlled medicines	2017/18	2
Theft of other, non-medical items	2017/18	1
Theft of controlled medicines	2018/19	1

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700