



25th June 2019

Freedom of Information Request Reference N^o: FOI 002011/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 30th May 2019 in which you sought access to the following information:

- 1 What percentage of software applications are developed in-house vs. supplied by third parties (commercial software and open source components)?
 - A Less than 10 percent
 - B More than 10 percent, but less than 50 percent
 - C More than 50 percent

- 2 What percentage of your software development organisation has received data privacy related training?
 - A Less than 10 percent
 - B More than 10 percent, but less than 50 percent
 - C More than 50 percent

- 3 In the past five years, has your organisation suffered a data privacy incident which would now be required to be reported under GDPR?
 - A What processes were implemented to address shortcomings contributing to these incidents?

- 4 Has your organisation suffered at least one data privacy incident which was reported under GDPR?
 - A Yes
 - B No

- 5 To which position(s) does your data protection officer report?
 - A CISO
 - B CRMO
 - C CIO
 - D CFO
 - E CEO

- 6 Has your organisation received any requests under the GDPR "Right to Access" provisions?
 - A Yes
 - B No

Response to your Request

The response provided below is correct as of 3rd June 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

- Q1/2 Percentage figures are not held and there is no requirement to create information in order to respond to a request under the Freedom of Information Act.
- Q3 No incidents
- Q3a Not applicable
- Q4 No incidents reported under GDPR
- Q5 Assistant Chief Officers and Deputy Chief Constables for both Norfolk and Suffolk Constabularies
- Q6 Yes, Right to Access requests have been received.

The Constabularies also process personal data under the law enforcement directive (Part 3 of the Data Protection Act 2018). As you have only referred to 'GDPR' within your request and not the Data Protection Act, the information provided above relates to 'GDPR' which is Part 2 Data Protection Act 2018.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700