



25th June 2019

Freedom of Information Request Reference N^o: FOI 001968/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 28th May 2019 in which you sought access to the following information:

- 1 Can you please tell me how many incidents have been reported to your police force of hate crime via social media in the year ending March 2019?
- 2 Can you please break the above information in question 1 down via particular social media channel? For example, was the hate crime reported via Snapchat, Instagram, Twitter or Facebook or another social media channel?
- 3 For each of the incidents of hate crime, can you tell me the nature of the hate crime? EG, was it racist, religious, disability, homophobic, transphobic or something else?
- 4 For each of the above questions (1,2,3), can I ask the same questions please for the year ending March 2018?.

Response to your Request

The response provided below is correct as of 6th June 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of recorded hate crimes. We do not have a specific list of social media sites, therefore we have provided crimes involving the sites listed in your request, along with online gaming/messaging sites.

Q1

NORFOLK	
2017/18	65 crimes
2018/19	67 crimes
SUFFOLK	
2017/18	54 crimes
2018/19	52 crimes

Q2

NORFOLK	
2017/18	
Facebook	45 crimes
Instagram	5 crimes
Instagram & Snapchat	1 crime
Snapchat	2 crimes
Twitter	3 crimes
YouTube	4 crimes
Other	4 crimes
Unspecified	1 crime
2018/19	
Facebook	28 crimes
Facebook & Instagram	1 crime
Instagram	14 crimes
Instagram & Snapchat	1 crime
Snapchat	4 crimes
Twitter	7 crimes
Twitter & Instagram	1 crime
Other	5 crimes
Unspecified	6 crimes

SUFFOLK	
2017/18	
Facebook	28 crimes
Instagram	4 crimes
Whatsapp	4 crimes
Snapchat	6 crimes
Twitter	3 crimes
Other	3 crimes
Unspecified	4 crimes
2018/19	
Facebook	28 crimes
Facebook & Instagram	1 crime
Instagram	8 crimes
Facebook & Snapchat	1 crime
Snapchat	4 crimes
Whatsapp	2 crimes
Snapchat & Instagram	1 crime
YouTube	2 crimes
Other	1 crime

Unspecified	4 crimes
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Q3

NORFOLK	
2017/18	
Disability	23 crimes
Disability & Sexual Orientation	1 crime
Racial	13 crimes
Racial & Sexual Orientation	1 crime
Religion – Christian	1 crime
Religion – Jewish	1 crime
Religion – Jewish & Racial	1 crime
Religion – Muslim	3 crimes
Sexual Orientation	16 crimes
Transgender	4 crimes
Transgender & Sexual Orientation	1 crime
2018/19	
Disability	8 crimes
Disability & Sexual Orientation	2 crimes
Disability, Transgender & Racial	1 crime
Racial	33 crimes
Racial & Disability	1 crime
Religion – Muslim	4 crimes
Religion – Muslim & Racial	1 crime
Sexual Orientation	15 crimes
Transgender	2 crimes

SUFFOLK	
2017/18	
Disability	22 crimes
Disability & Sexual Orientation	1 crime
Racial	17 crimes
Religion – Muslim	4 crimes
Religion – Jewish	1 crime
Religion – Jewish & Racial	1 crime
Sexual Orientation	7 crimes
Transgender	1 crime
2018/19	
Disability	9 crimes
Disability & Sexual Orientation	1 crime
Racial	27 crimes
Racial & Sexual Orientation	1 crime

Religion – Muslim	2 crimes
Religion – Muslim & Racial	1 crime
Religion – Unknown	1 crime
Sexual Orientation	4 crimes
Transgender	6 crimes

Q4 See answers above

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700