



2nd July 2018

Freedom of Information Request Reference N^o: FOI 001949/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 4th June 2018 in which you sought access to the following information:

For the period 1st January 2018 to 31st March 2018 can you please tell me how many drone/UAV related calls have been received by Norfolk Police, with a breakdown of the nature of the incident, any action taken, and the month the call was received.

Response to your Request

The response provided below is correct as of 15th June 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

NORFOLK

Month	Details of Incident	Outcome
January	To report will be using drone to film promotion for hotel	Logged for information
January	Reports of male flying a drone with a camera over houses	For information only
January	Drone flying over playing field	Male seen by caller packing up and leaving location
January	2 young males flying a drone over caller's and neighbours properties	Further call received that males have left area
January	Caller will be using drone at Beach	Logged for information
January	Drone stolen from house	Crime recorded
January	Caller reports sighting of a drone	Reporting it for information only
January	Caller will be using a drone to survey a roof	For information
January	Caller reporting seeing a drone flying on previous evening	For information
January	Caller will be using drone to fly over beach	For information
January	Caller refers to seeing police drone over area	Logged for info
February	Caller reporting they will be using a drone to film on site	Logged for information
February	Caller reporting a drone flying over garden and near a school (during the evening)	Officer attendance but no sign of drone/person
February	Caller reporting a large drone flying over people's heads	Police attendance, drone not seen and no complaints
February	Caller logging use of a drone to carry out roof inspection	For information

February	Person attempted to steal a remote control drone from shop	Crime recorded
March	Report of person posting photos and videos using a drone	For information
March	Report of drones flying around houses	Police attendance, nothing seen
March	Report of drone flying over school/nursery	Police attendance. Words of advice given to drone operator
March	Report of drone flying at various times	Logged for information
March	Caller will be using drone at location	For information
March	Caller will be using drone for a construction company	For information
March	Report of drone flying over property and aimed towards windows	Officer attendance and words of advice given
March	Caller will be flying a drone at location	For information
March	Caller will be flying a drone at location	For information
March	Female being followed by male flying a drone	Police attendance. Incident logged
March	Female being followed by known male using a drone	Police attendance
March	Drone being flown over property causing ASB	Police attendance and logged as ASB

SUFFOLK

Month	Details of Incident	Outcome
January	Theft of a drone from shop	Crime recorded
January	Reporting drone flying over houses	Logged for information
January	Caller reporting drone flying over houses	Logged for information
January	Drone theft from shop	Information logged
January	Caller reporting drone flying over back garden on previous day	Logged for information
February	Caller reporting a male flying a drone over houses	Male left scene
February	Caller reporting male flying drone over cars and houses.	Logged for information
February	Caller will be using a drone for filming	For information
February	Reporting people using a drone in hotel car park	Attendance not required as they left area
February	Caller will be using a drone to do a land survey	For information
February	Report of a lost commercial drone	For information
February	Caller reporting a neighbour a drone flying over properties causing ASB	Logged for information
March	Report a video of drone flying above legal limit	Logged for information
March	Reporting drone flying over houses previous evening	Logged for information
March	Damage to drone by person known to victim	Crime recorded
March	Report of a theft of a drone	Crime recorded
March	Caller will be using a drone for railway inspection following a collision	For information
March	Drone flown near prison	Logged for information

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700