Freedom of Information Request Reference N°: FOI 001818-18

I write in connection with your request for information received by Suffolk Constabulary on the 23 May 2018 in which you sought access to the following information:

“Could you please disclose how many incidents have been reported to your force involving the words 'Tinder' and/or 'Grindr' and, separated, "Facebook" in the last three full calendar year? Please disclose:
1) The nature and details of the incident
2) The location
3) If it was classed as a crime
4) What the outcome was (NFA, Out of court disposal, charged etc)”

Response to your Request

The response provided below is correct as of 7 June 2018

Suffolk Constabulary has considered your request for information and the response is below.

In relation to your request for information and in accordance with Section 17 of the Freedom of Information Act 2000 (FOIA), this response serves as a formal notification of refusal for your request. Suffolk Constabulary does not hold, for the purposes of FOIA, the information you require in a retrievable format.

It is estimated that to attempt to retrieve all of the information you require would take a considerable amount of retrieval time, which would exceed 18 hours. This would exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs and therefore Section 12(1) of the Freedom of Information Act 2000 applies.

In order to confirm the number of incidents that were subsequently recorded as a crime and the outcome thereof requires cross referring with the crime information system. Whereas this is a straightforward task, there are 2,486 incidents that contain the word ‘FaceBook’ that also have an outcome code of ‘Crime’. Each would need to be manually reviewed in order to obtain the crime reference, cross reference with the crime system and establish the crime outcome.

Even considering a search of 1 minute per incident, it will take in excess of 41 hours to establish this level of detail alone.

Section 12(1) of the Freedom of Information Act 2000 states that a Public Authority is not obliged to: “...comply with a request for information if the authority estimates that the cost of complying
with the request would exceed the appropriate limit.” The Freedom of Information (Appropriate Limit and Fees) Regulations, defines the ‘appropriate limit’ for the Suffolk Constabulary as £450 and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17(5) of the Freedom of Information Act 2000, this letter serves as a refusal notice for this part of your request.

By requesting all information your request is too broad to be complied with within the £450 limit imposed on Freedom of Information requests.

Although excess cost removes the Force’s obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

A search has been completed of the Constabulary’s call system STORM, for all incidents that references the words ‘Tinder’, ‘Grindr’ or ‘FaceBook’ within the free text of the incident.

The table provided on the attached spreadsheet confirms the year of the call, incident code and the subsequent outcome. With reference to Tinder and Grindr, the data has been cross referenced with the crime system Athena, to provide the crime disposal where applicable.

Please note that the information provided relates to those occasions where these words are specifically mentioned within the call freetext. Therefore we are unable to confirm the relation between the call and the relevant site.

The incident texts have not been provided as to read through the text of each incident in order to make the necessary redaction would take well in excess of 18 hours. Although this does not fit within the criteria of Section 12, FOI guidance confirms where redaction will take in excess of the suggested 18 hours, the request can be refused under the criteria of Section 14 – excessive.

Police forces in the United Kingdom are routinely required to provide crime statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the crime data. It should be noted that for these reasons this force’s response to your questions should not be used for comparison purposes with any other response you may receive.

A full copy of the Freedom of Information Act (2000) can be viewed on the ‘Office of Public Sector Information’ web-site;
http://www.opsi.gov.uk/

Suffolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Suffolk Constabulary to review their decision.

Ask Suffolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Suffolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

Freedom of Information Decision Maker
Information Management Department
Suffolk Constabulary
Police Headquarters
Martlesham Heath
Ipswich
Suffolk
IP5 3QS
OR
Email: information@suffolk.pnn.police.uk

In all possible circumstances Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700