



7<sup>th</sup> July 2020

**Freedom of Information Request Reference N<sup>o</sup>: FOI 001731/20**

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 21<sup>st</sup> May 2020 in which you sought access to the following information:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.

- 1 Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three
- 2 Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.
- 3 Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.
- 4 Duration of the contract- please state if the contract also includes contract extensions for each provider.
- 5 Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)
- 6 Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.
- 7 Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.
- 8 The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

- 9 If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

### **Response to your Request**

The response provided below is correct as of 25<sup>th</sup> June 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below:

- Q1 The network provider is Everything Everywhere Ltd (EE)
- Q2 The estimated annual spend for Norfolk is £403,556 and for Suffolk, £304,437
- Q3 The number of connections is 8567
- Q4 Contract duration: 36 months plus 2 x 12 month options
- Q5 Contract start date: 25<sup>th</sup> July 2019
- Q6 Contract expiry date: 24<sup>th</sup> July 2022
- Q7 The review date is estimated as mid 2021
- Q8 Contract contacts:  
James Park Head of ICT Operations [james.park@norfolk.pnn.police.uk](mailto:james.park@norfolk.pnn.police.uk)  
Nigel Read, Director of Joint ICT [Nigel.Read@suffolk.police.uk](mailto:Nigel.Read@suffolk.police.uk)  
Both of the above can be contacted via the 101 non-emergency number.
- Q9 EE  
[publicsector@ee.co.uk](mailto:publicsector@ee.co.uk)

The remaining questions are not applicable.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700