



29<sup>th</sup> May 2018

### Freedom of Information Request Reference N<sup>o</sup>: FOI 001549/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 30<sup>th</sup> April 2018 in which you sought access to the following information:

- 1 I would like to know the number of thefts reported in hospitals in your area, including personal items stolen from patients and hospital property stolen. And if possible I would also like to know how many reports turned into criminal cases or convictions.
- 2 If possible can I have this information for the period between April 2016 and April 2018 on a month by month basis, and broken down into which hospital and what was stolen.

### Response to your Request

The response provided below is correct as of 4<sup>th</sup> May 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of recorded crimes where the crime location has been recorded as Hospital/Hospice. As this will include a number of locations which are not relevant to your request, I have therefore provided crimes which relate to a hospital within either Norfolk or Suffolk which has Accident and Emergency facilities.

Crime outcomes have been provided as court outcomes are not held by the Constabularies. Court outcomes are held by the HM Courts & Tribunals Service.

Month/Year	Items Taken	Location	Crime Outcome
April 2016	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
April 2016	Pedal Cycle	Norfolk & Norwich University Hospital	Type 18
April 2016	Mountain Bike	Norfolk & Norwich University Hospital	Type 18
April 2016	Confectionery	Queen Elizabeth Hospital	Type 15
May 2016	Driving Licence Bank / Credit Card Currency Sports / Rucksack Wallet / Purse Travel Ticket	Ipswich Hospital NHS Trust	Type 18
May 2016	Prescription Only	Ipswich Hospital NHS Trust	Type 18
May 2016	Prescription Only	Ipswich Hospital NHS Trust	Type 18

May 2016	Prescription Only	Ipswich Hospital NHS Trust	Type 18
May 2016	Driving Licence Bank / Credit Card Wallet / Purse	Norfolk & Norwich University Hospital	Type 18
May 2016	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
May 2016	Wallet / Purse	Ipswich Hospital NHS Trust	Type 1
May 2016	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
May 2016	Mobile Phone	West Suffolk Hospitals NHS Trust	Type 18
May 2016	Road Bike	West Suffolk Hospitals NHS Trust	Type 18
June 2016	Pedal Cycle	West Suffolk Hospitals NHS Trust	Type 18
June 2016	Currency Pounds	Queen Elizabeth Hospital	Type 18
June 2016	Currency Pounds	Ipswich Hospital NHS Trust	Type 18
June 2016	Bank / Credit Card Currency Pounds	Ipswich Hospital NHS Trust	Type 18
June 2016	Cash Box	Ipswich Hospital NHS Trust	Type 18
July 2016	Other Bike	West Suffolk Hospital	Type 18
July 2016	Dolls	Norfolk & Norwich University Hospital	Type 18
July 2016	Dolls	Norfolk & Norwich University Hospital	Not Recorded
July 2016	Dolls	Norfolk & Norwich University Hospital	Not Recorded
July 2016	Mobile Phone	Norfolk & Norwich University Hospital	Type 18
July 2016	Currency	Ipswich Hospital NHS Trust	Type 18
July 2016	Bank / Credit Card Wallet / Purse Membership Card	Ipswich Hospital NHS Trust	Type 18
July 2016	Currency Pounds	West Suffolk Hospitals NHS Trust	Type 18
July 2016	Currency Pounds	Queen Elizabeth Hospital	Type 18
July 2016	Lock Road Bike	Norfolk & Norwich University Hospital	Type 18
July 2016	Road Bike Lock/Padlock	Norfolk & Norwich University Hospital	Type 18
July 2016	Mountain Bike	Norfolk & Norwich University Hospital	Type 18
July 2016	Currency Pounds	West Suffolk Hospitals NHS Trust	Type 18
July 2016	Currency Pounds	Ipswich Hospital NHS Trust	Type 18
July 2016	Class A - (Once confirmed by testing)	Ipswich Hospital NHS Trust	Type 20
August 2016	Prescription Only Medication	Norfolk & Norwich University Hospital	Type 15
August 2016	Currency	Queen Elizabeth Hospital	Type 18
August 2016	Hearing Aid Mobile Phone Bank / Credit Card Currency Voucher / Token Wallet / Purse Plastic Handbag Keys & Security Items Brooch Jewel / Stone Glasses Reading	Ipswich Hospital NHS Trust	Type 18
August 2016	Hybrid Bike	Ipswich Hospital NHS Trust	Type 18

August 2016	Mobile Phone	Norfolk & Norwich University Hospital	Type 18
August 2016	Mobile Phone	James Paget Hospital	Type 18
August 2016	Computer Tablet	Norfolk & Norwich University Hospital	Type 18
August 2016	Bank / Credit Card Currency Pounds Wallet / Purse	Ipswich Hospital NHS Trust	Type 8
September 2016	Driving Licence Bank / Credit Card Wallet / Purse Swipe Card	Norfolk & Norwich University Hospital	Type 18
September 2016	Bracelet Jewel / Stone	Norfolk and Norwich University Hospital	Type 18
September 2016	Bank / Credit Card Wallet / Purse Bus Pass Leather Handbag Keys & Security Items Bracelet Chain	Ipswich Hospital NHS Trust	Not Recorded
September 2016	Disabled Badge Bank / Credit Card CASH Wallet / Purse Material Handbag	Norfolk & Norwich University Hospital	Type 18
September 2016	Pedal Cycle Other	Norfolk & Norwich University Hospital	Type 18
September 2016	Hybrid Bike	Norfolk and Norwich University Hospital	Type 18
September 2016	Chain Mountain Bike	Norfolk & Norwich University Hospital	Type 1
October 2016	Hybrid Bike Lock / Padlock	James Paget Hospital	Type 18
October 2016	Syringe  Controlled Drug	Queen Elizabeth Hospital	Type 1
October 2016	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
November 2016	Mobile Phone	James Paget Hospital	Type 18
November 2016	Currency Pounds	Norfolk & Norwich University Hospital	Type 18
December 2016	Currency Pounds	Ipswich Hospital NHS Trust	Type 18
December 2016	Mobile Phone	Norfolk & Norwich University Hospital	Type 18
December 2016	Driving Licence Wallet / Purse Stationery Items	Norfolk & Norwich University Hospital	Type 18
December 2016	CASH	Norfolk & Norwich University Hospital	Type 18
December 2016	Currency Pounds	West Suffolk Hospital	Type 15
December 2016	Mobile Phone Bank / Credit Card	Norfolk and Norwich University Hospital	Type 18
December 2016	Holdall Shoes Eternity Ring Ring Jewel / Stone	Queen Elizabeth Hospital	Type 18
December 2016	Watch Wrist - Gents	Ipswich Hospital NHS Trust	Type 18
January 2017	CASH	Ipswich Hospital NHS Trust	Type 18
January 2017	CASH	Queen Elizabeth Hospital	Type 18
January 2017	Mountain Bike	James Paget Hospital	Type 18

January 2017	Currency Pounds	West Suffolk Hospitals NHS Trust	Type 18
January 2017	CASH	James Paget Hospital	Type 18
January 2017	Phone Charger Bank / Credit Card Leather Handbag Keys & Security Items	Ipswich Hospital NHS Trust	Type 18
February 2017	Conveyance Accessories:- Foot / Air Pump Lights	Queen Elizabeth Hospital	Type 18
February 2017	Watch Wrist - Gents	Ipswich Hospital NHS Trust	Type 18
February 2017	Hybrid Bike	James Paget Hospital	Type 2
February 2017	Mountain Bike	James Paget Hospital	Type 2
February 2017	Driving Licence Bank / Credit Card CASH Wallet / Purse Loyalty Card	West Suffolk Hospital	Type 18
February 2017	Ring Jewel / Stone Ring Plain Wedding Ring Watch Wrist - Ladies	West Suffolk Hospitals NHS Trust	Type 20
February 2017	Currency Wallet / Purse	Ipswich Hospital NHS Trust	Type 18
March 2017	Tablets	Ipswich Hospital NHS Trust	Type 18
March 2017	Bracelet Chain Wedding Ring	Queen Elizabeth Hospital	Type 18
March 2017	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
March 2017	Hybrid Bike	Norfolk & Norwich University Hospital	Type 1
March 2017	Bank / Credit Card Wallet / Purse	Ipswich Hospital NHS Trust	Type 18
March 2017	Bank / Credit Card	West Suffolk Hospitals NHS Trust	Type 18
March 2017	Mountain Bike	West Suffolk Hospitals NHS Trust	Type 18
March 2017	Mountain Bike Lock / Padlock	Ipswich Hospital NHS Trust	Type 18
April 2017	Laptop/Netbook	Ipswich Hospital NHS Trust	Type 18
April 2017	Mobile Phone Mobile Phone Case/skin/face Membership Card	Norfolk & Norwich University Hospital	Type 18
April 2017	Mobile Phone Mobile Phone Case/skin/face Bank / Credit Card CASH Newspapers	Norfolk & Norwich University Hospital	Type 15
April 2017	Mobile Phone	Norfolk & Norwich University Hospital	Type 15
April 2017	Mobile Phone Mobile Phone Case/skin/face	Norfolk & Norwich University Hospital	Type 15
April 2017	CASH Wallet / Purse	Norfolk & Norwich University Hospital	Type 15
April 2017	Hybrid Bike	West Suffolk Hospitals NHS Trust	Type 18
April 2017	Hybrid Bike	James Paget Hospital	Type 14

April 2017	Mountain Bike	Ipswich Hospital NHS Trust	Type 18
April 2017	Mobile Phone	Norfolk & Norwich University Hospital	Type 18
April 2017	Pallet Truck	James Paget Hospital	Type 1
April 2017	Road Bike	Ipswich Hospital NHS Trust	Type 18
April 2017	Road Bike	Ipswich Hospital NHS Trust	Type 18
April 2017	Pallet Truck	James Paget Hospital	Type 1
May 2017	Lock Mountain Bike	West Suffolk Hospitals NHS Trust	Type 18
May 2017	Mountain Bike	West Suffolk Hospitals NHS Trust	Type 18
May 2017	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
May 2017	Road Bike	Norfolk & Norwich University Hospital	Type 18
May 2017	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
May 2017	Mountain Bike	West Suffolk Hospital	Type 18
May 2017	Other Bike Lock / Padlock	West Suffolk Hospitals NHS Trust	Type 18
May 2017	Mobile Phone	Norfolk and Norwich University Hospital	Type 18
May 2017	Bank / Credit Card	Ipswich Hospital NHS Trust	Type 18
June 2017	Mobile Phone	James Paget Hospital	Type 18
June 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
June 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
June 2017	Hearing Aid	Ipswich Hospital NHS Trust	Type 18
June 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Road Bike	Norfolk & Norwich University Hospital	Type 16
July 2017	Mobile Phone	West Suffolk Hospital	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
July 2017	Road Bike	Queen Elizabeth Hospital	Type 18
July 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	CASH	Norfolk & Norwich University Hospital	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Road Bike	Norfolk & Norwich University Hospital	Type 18

August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 15
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Currency Pounds	Ipswich Hospital NHS Trust	Type 18
August 2017	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Prescription Only Medication	Ipswich Hospital NHS Trust	Type 18
August 2017	Non Prescription Medication	Ipswich Hospital NHS Trust	Type 18
September 2017	Mobile Phone	Norfolk & Norwich University Hospital	Not Recorded
September 2017	Bank / Credit Card	Queen Elizabeth Hospital	Type 18
September 2017	Driving Licence Bank / Credit Card Currency Pounds Wallet / Purse Bus Pass Earrings Bead / Enamel	Ipswich Hospital NHS Trust	Type 18
September 2017	Bank / Credit Card Currency Pounds Wallet / Purse Shirt / Blouse Trousers Inc Jeans Bus Pass	Norfolk & Norwich University Hospital	Type 18
September 2017	Mobile Phone Mobile Phone Case/skin/face	James Paget Hospital	Type 18
September 2017	CASH Bangle Necklace Chain	Norfolk & Norwich University Hospital	Type 16
September 2017	Road Bike	Norfolk & Norwich University Hospital	Type 18
September 2017	Lock Road Bike	Norfolk & Norwich University Hospital	Type 18
September 2017	Sports / Rucksack Documents Misc Keys & Security Items	Norfolk & Norwich University Hospital	Type 15
September 2017	Mobile Phone	Ipswich Hospital NHS Trust	Type 18
September 2017	Currency Pounds Keys & Security Items	Queen Elizabeth Hospital	Type 15
October 2017	Pedal Cycle	Queen Elizabeth Hospital	Type 18
October 2017	Necklace Chain	Queen Elizabeth Hospital	Type 18
October 2017	Ring Jewel / Stone	Queen Elizabeth Hospital	Type 18
October 2017	CASH	West Suffolk Hospitals NHS Trust	Type 15
October 2017	Non Alcoholic Drinks Dairy Products	Norfolk & Norwich University Hospital	Type 1
October 2017	Driving Licence Bank / Credit Card CASH	Norfolk & Norwich University Hospital	Type 18



	Wallet / Purse Bus Pass		
October 2017	Cheque Book / Cheque Bank / Credit Card Currency Pounds Wallet / Purse Passport Personal Identity Card	West Suffolk Hospitals NHS Trust	Type 18
October 2017	Mobile Phone	West Suffolk Hospitals NHS Trust	Type 18
November 2017	Bank / Credit Card CASH Wallet / Purse Bus Pass Loyalty Card	Norfolk & Norwich University Hospital	Type 18
November 2017	Road Bike	Ipswich Hospital NHS Trust	Type 18
November 2017	Bank / Credit Card	Norfolk & Norwich University Hospital	Type 18
November 2017	CASH	Norfolk & Norwich University Hospital	Type 18
November 2017	Currency Pounds Wallet / Purse	Ipswich Hospital NHS Trust	Type 18
November 2017	Laptop/Netbook	Ipswich Hospital NHS Trust	Type 18
December 2017	Bracelet Charm	Norfolk & Norwich University Hospital	Type 18
December 2017	Mountain Bike	James Paget Hospital	Type 18
December 2017	Prescription Only Medication Mobile Phone Wallet / Purse Material Handbag Keys & Security Items Glasses Reading	Norfolk & Norwich University Hospital	Not Recorded
December 2017	Mountain Bike	James Paget Hospital	Type 18
December 2017	Driving Licence Mobile Phone Mobile Phone Case/skin/face Bank / Credit Card Currency Pounds	Norfolk & Norwich University Hospital	Type 18
December 2017	Driving Licence Mobile Phone Bank / Credit Card Loyalty Card	James Paget Hospital	Type 18
December 2017	Currency Pounds	Norfolk & Norwich University Hospital	Type 18
December 2017	CASH Wallet / Purse	Ipswich Hospital NHS Trust	Type 18
December 2017	Hybrid Bike	James Paget Hospital	Type 18
December 2017	CASH	Ipswich Hospital NHS Trust	Type 8
January 2018	Wedding Ring	Norfolk & Norwich University Hospital	Type 16
January 2018	Bank / Credit Card	Ipswich Hospital NHS Trust	Type 18
January 2018	Wallet / Purse	Norfolk & Norwich University Hospital	Not Recorded
January 2018	Mobile Phone	Norfolk & Norwich University Hospital	Type 18
February 2018	Watch Wrist - Gents	Norfolk & Norwich University Hospital	Type 18
February 2018	Mobile Phone	Queen Elizabeth Hospital	Type 18
February 2018	Mobile Phone	Ipswich Hospital NHS Trust	Type 18

February 2018	Material Handbag	Norfolk & Norwich University Hospital	Type 18
March 2018	Road Bike	Ipswich Hospital NHS Trust	Type 18
March 2018	Tablets	Norfolk & Norwich University Hospital	Type 20
March 2018	Mountain Bike	Ipswich Hospital NHS Trust	Type 18

Type 1 - Charged/Summoned/Postal Requisition

Type 2 - Caution Youth

Type 8 - Community resolution (Crime)

Type 14 - Evidential Difficulties Victim Based- Suspect Not Identified: Crime Confirmed But The Victim Either Declines Or Unable To Support Further Police Investigation To Identify The Offender

Type 15 - Named Suspect Identified: Victim Supports Police Action But Evidential Difficulties Prevent Further Action

Type 16 - Named Suspect Identified: Evidential Difficulties Prevent Further Action: Victim Does Not Support (Or Has Withdrawn Support From) Police Action

Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available

Type 20 - Further action resulting from the crime report will be undertaken by another body or agency subject to the victim (or person acting on their behalf) being made aware of the act to be taken

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

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Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700