



2nd May 2019

Freedom of Information Request Reference N°: FOI 001341/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 8th April 2019 in which you sought access to the following information:

Please provide a response to the following: It is most likely that the directorate of Professional Standards or similar department would be best placed to respond to the following requests;

Request 01:

During and for the periods;
01st January, 2016 to 31st December 2016.
01st January, 2017 to 31st December 2017.
01st January, 2018 to 31st December 2018.

The information sort should be taken only from the Professional Standards department's databases such as Centurion or equivalent (or whatever database is used to make such records for the force).

For the following responses I am interested in Special Constables regardless of their rank or grade. For response one I am interested in Special Constables within your force (i.e. under the direction and control of your Chief Constable/Commissioner) who have been subject to a public complaint under The Police Reform Act. Only report those which are on the Professional Standards records, not those which are recorded on other local force systems.

Response 1 (A); Total number of Public Complaints for each period where at least one Special Constable was a subject to a complaint.

Response 1 (B); Total number of Special Constables (during the same periods) who were a subject in a public complaint.

For 1(B) above - where more than one SC are subject to the same complaint, count each officer as a separate number to add to the total.

For 1(B) above - count separately the same officer if they appear as a subject on separate occasions during any period (i.e. have more than one complaint in any period).

For 1(A&B) above - Please disregard the number of allegations arising from any single complaint.

Request 02:

During and for the periods;
01st January, 2016 to 31st December 2016.
01st January, 2017 to 31st December 2017.

01st January, 2018 to 31st December 2018.

The information sort should be taken only from the Professional Standards department's databases such as Centurion or equivalent (or whatever database is used to make such records for the force).

For the following responses I am interested in Special Constables regardless of their rank or grade. For response two I am interested in Special Constables within your force (i.e. under the direction and control of your Chief Constable/Commissioner) who have been subject to a conduct assessment under the Police (Conduct) Regulations. Only report those which are on the Professional Standards records, not those which are recorded on other local force systems. If your force only records conduct assessments that proceed to an investigation then count these but advise that this is the case.

Response 2 (A); Total number of conduct assessments for each period where at least one Special Constable was an officer to the assessment.

Response 2 (B); Total number of Special Constables for each period subject to a conduct assessment (i.e. in the case of two or more SCs involved in an incident where a conduct assessment was undertaken).

For 2(B) above - where more than one SC is subject to a conduct assessment arising from the same incident count each officer as a separate number to add to the total.

For 2(B) above - count separately the same officer if they appear as a subject on separate occasions during any period (i.e. have more than one conduct assessment in any period).

For 1(A&B) above - Please disregard the number of allegations arising from any single incident.

Request 03:

Does your force deliver any training to Special Constables (of all ranks and grades) around prevention of misconduct?

Response to your Request

The response provided below is correct as of 23rd April 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Question 1:-

A review of public complaint cases has been undertaken to identify complaints against members of the Special Constabulary.

Year Complaint Recorded	Number of Complaint Cases	Total Number of Special Constables linked to Public Complaints
NORFOLK		
2016	12	15
2017	13	15
2018	4	4
SUFFOLK		

2016	14	16
2017	6	8
2018	4	6

Question 2:-

A review of internal conduct cases has been undertaken to identify cases linked to members of the Special Constabulary.

Year Complaint Recorded	Number of Internal Conduct Cases	Total Number of Special Constables linked to Conduct Cases
NORFOLK		
2016	2	2
2017	4	4
2018	1	1
SUFFOLK		
2016	0	0
2017	1	1
2018	4	4

Question 3:-

All members of the Special Constabulary receive a Professional Standards Department input on standards and behaviours during their Induction Training.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>
<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700