



## **Freedom of Information Request Reference N<sup>o</sup>: FOI 001009-18**

I write in connection with your request for information received by Norfolk and Suffolk Constabularies on the 16 March 2018 in which you sought access to the following information:

1. *"Total number of FOI requests received by the police force by year from January 2014 to the date this FOI request is processed.*
2. *Total number of FOI requests received by the police force which received a neither confirm nor deny response by year from January 2014 to the date this FOI request is processed.*
3. *Total number of FOI requests which received a neither confirm nor deny response by year from January 2014 to the date this FOI request is processed, by virtue of the following exemption: Section 23(5) Information relating to the Security bodies.*
4. *Total number of FOI requests which received a neither confirm nor deny response by year from January 2014 to the date this FOI request is processed, by virtue of the following exemption: Section 24(2) National Security.*
5. *Total number of FOI requests which received a neither confirm nor deny response by year from January 2014 to the date this FOI request is processed, by virtue of the following exemption: Section 30(3) Investigations.*
6. *Total number of FOI requests which received a neither confirm nor deny response by year from January 2014 to the date this FOI request is processed, by virtue of the following exemption: Section 31(3) Law enforcement."*

### **Response to your Request**

The response provided below is correct as of 9 April 2018

Norfolk and Suffolk Constabularies have considered your request for information and our response is below.

The Constabularies FOI teams changed case management system in November 2015 resulting in some of the 2014 information no longer being available.

1. The total number of FOI requests received from January 2014 to the date is as follows:

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	913	953
2015	963	1070
2016	1158	1204
2017	1184	1213
2018	322	326

2. The total number of FOI requests received by the police force which received a full or partial neither confirm nor deny response was as follows:

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	47	Not held
2015	48	33
2016	53	52
2017	56	54
2018	17	20

\*Some requests are still open

3. The total number of FOI requests that received a full or partial neither confirm nor deny response, by virtue of Section 23(5) Information relating to the Security bodies, was as follows:

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	29	Not held
2015	36	19
2016	48	45
2017	25	41
2018	12	13

\*Some requests are still open

4. The total number of FOI requests that received a full or partial neither confirm nor deny response, by virtue of Section 24(2) National Security, was as follows:.

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	15	Not held
2015	23	11
2016	24	23
2017	31	34
2018	7	7

\*Some requests are still open

5. The total number of FOI requests that received a full or partial neither confirm nor deny response, by virtue of Section 30(3) Investigations, was as follows:

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	19	Not held
2015	21	18
2016	19	23
2017	21	28
2018	5	8

\*Some requests are still open

6. The total number of FOI requests that received a full or partial neither confirm nor deny response, by virtue of Section 31(3) Law enforcement, was as follows:

<b>Year</b>	<b>Norfolk</b>	<b>Suffolk</b>
2014	21	Not held
2015	25	17
2016	28	28
2017	30	36
2018	10	9

\*Some requests are still open

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700