



3rd April 2020

Freedom of Information Request Reference N^o: FOI 000880/20

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 28th February 2020 in which you sought access to the following information:

- 1 The number of police stations closed since 2010 in your force area and their locations
- 2 Proceeds gained from sales of former police stations assets, and their locations
- 3 For the police stations that remain open in your force area, please also provide the front counter opening hours in 2010 and in 2020 for each, and their locations.

Response to your Request

The response provided below is correct as of 1st April 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

Q1 Please see below details of stations closed. This excludes those closed and replaced within same town/location.

Since 2010, 7 stations have closed in Norfolk. These are:

- 1 Bowthorpe, Wendene, Norwich, NR17 2DW
- 2 Caister On Sea, High Street, NR30 5AD
- 3 Mile Cross Police Station, Woodcock Road, Norwich, NR3 3TX
- 4 North Lynn, Mayflower Avenue, Kings Lynn, PE30 2NR
- 5 Stalham Police Station, Rivermead, NR12 9PJ
- 6 Thorpe Hamlet Police Station, 63A Thorpe Road, Norwich, NR1 1UD
- 7 Tuckswood Police Station, Hall Road, Norwich, NR1 2RZ

Since 2010, 8 stations have closed in Suffolk. These are:

- 1 Bungay Police Station, Upper Olland Street, NR35 1BE
- 2 Horringer Police Station, College Close, IP29 5SL
- 3 Ipswich South West SNT – Chantry, Birkfield Drive, Ipswich, IP2 9HF
- 4 Kesgrave SNT, Unit 1 Ropes Drive, IP5 2FZ
- 5 Kessingland SNT, 1 Church Road, NR33 7TH
- 6 Needham Market SNT, 131 High Street, IP6 8DL
- 7 Aldeburgh – Old Police Station, Leiston Road, IP15 5PP
- 8 Ipswich North West SNT, Unit 4 Alpha Business Park, Whitehouse Road, IP1 5LT

Q2 Please see below details of assets sold:

Location	Date & Cost
NORFOLK	
Cromer	June 2014 - £325,000
Sheringham	August 2015 - £451,000

Stalham	March 2018 - £105,000
Bowthorpe	January 2020 - £225,000
SUFFOLK	
Framlingham	November 2011 - £400,000
Ixworth	February 2013 - £311,000
Elmswell	July 2013 - £257,000
Debenham	August 2013 - £225,000
Harringer	October 2013 - £302,000
Bungay	December 2014 - £86,000
Ipswich Town Centre	June 2014 - £650,000
Eye	January 2015 - £531,000
Kessingland	April 2015 Building £159,000 Plot £84,000
Woodbridge	September 2015 - £731,000
Saxmundham	March 2016 - £190,000
Aldeburgh	June 2018 - £410,000
Leiston	March 2020 - £330,000

Q3 The current station open times are available on the Constabularies websites via the links provided below:

<https://www.norfolk.police.uk/contact-us/other-contact-options-0/how-find-us>

<https://www.suffolk.police.uk/contact-us/how-find-us>

Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means, therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for this part of your request.

The opening times for stations in Suffolk in 2010 are not held. The Public Enquiry Office locations in 2010 are provided below:

- Beccles
- Brandon
- Bury St Edmunds
- Capel St Mary
- Felixstowe
- Hadleigh
- Halesworth
- Haverhill
- Ipswich Town Centre
- Ixworth
- Leiston
- Lowestoft
- Mildenhall
- Newmarket
- Stowmarket
- Sudbury
- Woodbridge

The Norfolk station opening times in 2010 are provided below:

PUBLIC ENQUIRY OFFICE OPENING TIMES		
Bethel Street	Mon - Fri	08:00 - 19:00
	Sat	09:00 - 18:00
	Sun	10:00 - 17:00
Great Yarmouth	Mon - Fri	08:00 - 19:00
	Sat	09:00 - 18:00
	Sun	10:00 - 17:00
Gorleston	Mon & Wed	09:00 - 17:00
North Walsham	Mon - Fri	09:00 - 17:00
Cromer	Mon - Wed	09:00 - 17:00
Sheringham	Thurs - Fri	09:00 - 17:00
Kings Lynn	Mon - Fri	08:00 - 19:00
	Sat	09:00 - 18:00
	Sun	10:00 - 17:00
Hunstanton	Mon - Fri	09:00 - 17:00
Downham Mkt	Mon - Fri	09:00 - 17:00
Thetford	Mon - Fri	08:00 - 18:00
Attleborough	Wed - Fri	09:00 - 17:00
Diss	Mon - Fri	10:00 - 15:00
Dereham	Mon - Fri	08:00 - 18:00
Swaffham	Mon - Fri	09:00 - 17:00
Fakenham	Mon - Fri	09:00 - 17:00
Wymondham	Mon - Fri	08:00 - 18:00

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700