



5<sup>th</sup> March 2019

## Freedom of Information Request Reference N<sup>o</sup>: FOI 000596/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 11<sup>th</sup> February 2019 in which you sought access to the following information:

The number of incidents you have responded to where "YouTube", "You Tube" or "utube" was mentioned on the callout record as part of the incident, in each calendar year from 1st January 2017 to 31st December 2018 inclusive, broken down by calendar year (ie. a single number for the whole of 2017, and a single number for the whole of 2018).

### Response to your Request

The response provided below is correct as of 4<sup>th</sup> March 2019.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Research has been undertaken of incident reports logged by the Contact and Control Rooms which contain the keywords requested. Please see results below:-

Year	Norfolk	Suffolk
2017	106	93
2018	118	71
<b>Total</b>	<b>224</b>	<b>164</b>

The following table provides the number which has resulted in officer attendance:-

Year	Norfolk	Suffolk
2017	69	35
2018	37	24
<b>Total</b>	<b>136</b>	<b>59</b>

Please note, the reports have not been reviewed in order to ascertain in what way YouTube relates to the incident.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700