



13th February 2018

Freedom of Information Request Reference N°: FOI 000338/18

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 22nd January 2018 in which you sought access to the following information:

I'm currently undertaking a research study on the 'Reliability of eyewitness identification evidence'. For the part of this study, I'm researching what current line-up procedure does your police force use with eyewitnesses when identifying suspects.

Does your police force use sequential line-up's (all individuals are viewed one at a time), simultaneous line-up's (all individuals are viewed at the same time), or does it use Viper (pre-recorded video recordings of individuals)?

Please could you respond which type of identification process you use with reasons why you use that one.

Response to your Request

The response provided below is correct as of 1st February 2018.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Norfolk and Suffolk use Promat software (similar to Viper) pre-recorded video recordings of individuals.

In Promat, video clips are shown sequentially. A commercial decision was made to use the Promat software suite rather than Viper.

On a parade, the set of images includes the suspect and at least eight other people who, so far as possible, resemble the suspect in age, general appearance and position in life. Only one suspect appears in any set unless there are two suspects of roughly similar appearance, in which case they may be shown together with at least twelve other people. The requirement that the images of the other people 'resemble' the suspect does not require the images to be identical or extremely similar.

If the suspect's identity is known to the police and they are available, the identification procedures that may be used are as follows (in that order):

- (i) video identification;
- (ii) identification parade; or
- (iii) group identification.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700