



**Freedom of Information Request Reference N<sup>o</sup>: FOI 000256-19**

I write in connection with your request for information received by Suffolk and Norfolk Constabularies on 17 January 2019 which you sought access to the following information:

1. *“The number of fixed penalty notices issued to motorists for using a mobile phone while driving in your force area for the years 2016, 2017, 2018 and 2019 to date, broken down by month for each year.*
2. *The amount of money (£) issued to motorists for using a mobile phone while driving in your force area in 2016, 2017, 2018 and 2019 to date.”*

**Response to your Request**

The response provided below is correct as of 25 January 2019

Suffolk and Norfolk Constabularies have considered your request for information and the response is below.

The tables provided below confirm the total number of fixed penalties issued to drivers for the use of mobile phones, and the number of those that were subsequently paid. With regards to the amount of money issued, motorists are required to pay £100 up to and including fines issued during or prior to, February 2017. For those issued after February 2017, the fine was increased to £200. The tables below include the number of fines issued and paid, noting that there will be a number of fixed penalties that have not as yet been finalised and a number that went to court.

Norfolk	2016		2017		2018		2019	
	Issued	FPN Paid	Issued	FPN Paid	Issued	FPN Paid	Issued	FPN Paid
January	129	14	171	133	141	89	12	0
February	166	20	83	65	61	42		
March	181	17	130	86	73	46		
April	164	12	67	39	71	47		
May	201	23	78	47	68	43		
June	114	15	70	50	79	46		
July	143	7	144	95	48	30		

August	131	14	55	35	49	28		
September	195	16	87	54	88	55		
October	101	32	64	40	54	32		
November	235	176	59	41	72	40		
December	67	46	35	21	32	12		
<b>Grand Total</b>	<b>1827</b>	<b>392</b>	<b>1043</b>	<b>706</b>	<b>836</b>	<b>510</b>	<b>12</b>	<b>0</b>

Suffolk	2016		2017		2018		2019	
	Issued	FPN Paid	Issued	FPN Paid	Issued	FPN Paid	Issued	FPN Paid
January	108	8	201	149	176	131	8	0
February	137	20	102	75	34	23		
March	171	10	186	129	68	47		
April	180	18	48	34	57	38		
May	193	14	78	56	67	43		
June	108	12	62	36	56	39		
July	194	29	160	109	51	30		
August	125	16	47	36	44	28		
September	189	24	101	64	170	111		
October	115	45	63	46	88	59		
November	288	233	75	50	63	38		
December	93	68	63	45	36	11		
<b>Grand Total</b>	<b>1901</b>	<b>497</b>	<b>1186</b>	<b>829</b>	<b>910</b>	<b>598</b>	<b>8</b>	<b>0</b>

Should you have any further queries concerning this request, please contact Clair Pack, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;  
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Suffolk Constabulary  
Police Headquarters  
Martlesham Heath  
Ipswich  
Suffolk  
IP5 3QS  
OR  
Email: [information@suffolk.pnn.police.uk](mailto:information@suffolk.pnn.police.uk)*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 40 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700