



18th March 2019

Freedom of Information Request Reference N^o: FOI 000245/19

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 17th January 2019 in which you sought access to the following information:

For the calendar years of 2017 and 2018, please provide yearly totals of:

- 1 The number of car thefts that were reported to your constabulary.
- 2 The number of vehicles that were caught running a red light in your constabulary.

For the calendar years of 2017 and 2018, please provide yearly totals that specify how many reported car thefts in your constabulary were categorised as 'keyless theft' (otherwise known as 'relay theft').

For the calendar year of 2018, please tell me the five street names in your constabulary where the highest number of car thefts were reported, detailing:

- The name of the street.
- The actual number of car thefts that were reported on each of the five streets during this time period.

For the calendar year of 2018, please tell me the five camera locations in your constabulary where the highest number of vehicles were caught running a red light, detailing:

- The camera location.
- The actual number of times that each of the five cameras caught vehicles running a red light during this time period.

For the calendar year of 2018, please tell me the five car models that were reported stolen the most times in your constabulary, detailing:

- the make and model of the cars.
- how many thefts were reported for each car model.

For the calendar year of 2018, please tell me the five car models that were caught running a red light the most in your constabulary, detailing:

- The make and model of the cars.
- How many thefts were reported for each of the five models during this time period.

Response to your Request

The response provided below is correct as of 15th March 2019.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk and Suffolk Constabularies estimates that to retrieve all the information you have requested for both forces would exceed cost in excess of £450 (per force).

Research has been undertaken of recorded crimes of vehicle thefts. For the period requested this has returned 884 reports in Norfolk and 900 in Suffolk. Whilst we can electronically extract the district where the crime took place it is not possible to accurately extract the details of the street or village/town. This is due to how the address fields have been completed by the officer inputting the crime record, for example the street may be Church Street, but it is not always clear which town this relates to. Therefore to identify the streets where the most crimes have taken place, we would need to undertake a manual review of the crimes.

There are also crimes where the vehicle makes and models fields have not been completed. Therefore this information, along with details of keyless thefts, can only be identified by reviewing the offence freetext.

Due to the number of crimes, this would significantly exceed the appropriate limit for dealing with a Freedom of Information request, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for the Norfolk and Suffolk Constabularies as £450 for each Constabulary, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice & assistance

Although excess cost removes Norfolk and Suffolk Constabularies obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Neither Norfolk nor Suffolk have any red light cameras. The following relates to offences detected by Officers:-

NORFOLK	134 offences	
Top Locations		
A11/A47	Thickthorn Roundabout, Norwich	16
Prince of Wales Road	Norwich	8
A11/A47	Ketteringham	4
Riverside Road	Norwich	3

Grapes Hill	Norwich	3
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Top Makes and Models		
Ford	Fiesta	7
Vauxhall	Astra	5
Vauxhall	Corsa	5
Mini	Cooper	5
Ford	Focus	4
VW	Polo	4
Nissan	Qashqai	4

SUFFOLK	96 offences	
Top Locations		
A12/A1214 roundabout	Martlesham, Ipswich	7
Star Lane	Ipswich	6
Norwich Rd	Ipswich	5
Yarmouth Rd	Ipswich	4
A12/A14 roundabout	Copdock	4

Top Makes and Models		
Ford	Fiesta	6
Ford	Focus	5
VW	Golf	5
Ford	Transit	4
Vauxhall	Astra	3
Vauxhall	Zafira	3
Vauxhall	Corsa	3
VW	Polo	3
Skoda	Octavia	3

Please see attached spreadsheets regarding vehicle thefts.

This response will be published on the Constabularies web-site under the Freedom of Information pages:-

<https://www.norfolk.police.uk/about-us/our-data/disclosure-log>

<https://www.suffolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;
<http://www.opsi.gov.uk/>

Norfolk and Suffolk Constabularies are not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask the Norfolk and Suffolk Constabulary to review their decision.

Ask Norfolk and Suffolk Constabularies to look at the decision again.

If you are dissatisfied with the decision made by Norfolk and Suffolk Constabularies under the Freedom of Information Act (2000), regarding access to information, you must notify the Norfolk and Suffolk Constabulary that you are requesting a review within 40 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker
Information Management Department
Norfolk Constabulary
Operations and Communications Centre
Jubilee House
Falconers Chase
Wymondham
Norfolk NR18 0WW
OR
Email: freedomofinformation@norfolk.pnn.police.uk*

In all possible circumstances Norfolk and Suffolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk and Suffolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at www.ico.org.uk or contact them at the address shown below:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700